

## Virgin V Festival - Hylands Park – CAMPERVAN/CARAVAN SITE REGULATIONS

Please see the campervan/caravan site guidelines below: A campervan/caravan supplement ticket gives you access to one pitch within the campervan/caravan site. Only one campervan/caravan supplement ticket is needed per pitch, however every occupant staying on the pitch (up to a maximum of 4 persons) must be in possession of a valid weekend RED camping ticket for Virgin V Festival - Hylands Park.

If you wish to purchase a campervan/caravan supplement ticket please make sure you have read the following terms and conditions which have been put together by Maztec Ltd. This is to ensure all customers are adhering to MAZTEC Ltd's rules and regulations set for their campervan/caravan site.

Please try to arrive prior to nightfall to make positioning easier.

1. These Terms and Conditions between you MAZTEC Limited (MAZTEC) are incorporated into and should be read together with the Virgin V Festival - Hylands Park ticket terms and conditions, please click this link: <http://www.vfestival.com/hylands-park-ticket-terms-and-conditions> to review. If there are any inconsistencies between the Virgin V Festival – Hylands Park ticket terms and conditions and these terms and conditions, these terms and conditions shall prevail.
2. If you provide MAZTEC with incorrect, incomplete or false information in relation to the purchase or use of a campervan/caravan supplement ticket for Virgin V Festival - Hylands Park ("Campervan/Caravan Ticket"), MAZTEC reserves the right to cancel your Campervan/Caravan Ticket.
3. Each Campervan/Caravan Ticket holder will be allocated a pitch within the Campervan/Caravan Site (the "Pitch"). N.B. Water and electric hook-ups are not available in the Campervan/Caravan Site.
4. One Campervan/Caravan Ticket is needed per Pitch, however every occupant staying on the pitch (up to a maximum of 4 persons) must be in possession of a valid weekend RED camping ticket for Virgin V Festival - Hylands Park. If you purchased a Yellow camping ticket, please contact us at [hello@vfestival.com](mailto:hello@vfestival.com) with your booking reference and the ticket outlet you purchased from so that we can get it exchanged for a RED camping ticket.
5. Only one camping vehicle will be admitted to the Campervan/Caravan Site within the Virgin V Festival - Hylands Park site per Campervan Ticket. Cars, people carriers and vans as well as other towing vehicles are only permitted to drop off and/or collect a caravan. They are not permitted to remain in the campervan/caravan site over the weekend and should you wish to park the vehicle up for the weekend you may do so in the RED carpark. You will be required to purchase a weekend car pass for this vehicle should you wish to park it up.
6. Camping vehicles will only be admitted to the Campervan/Caravan Site if they are one of the following: a campervan; a motor home; a caravan; a trailer tent; a purpose built vehicle with camping facilities within; This excludes a van with a mattress or bunk bed facility only or any other vehicle deemed to be inappropriate by MAZTEC. The camping vehicle must fit within the pitch (maximum 9m in length, 7m in width). Cars, people carriers and vans ARE NOT PERMITTED to be slept in or left in the campervan/caravan site.

## **Definition of campervans/caravans -**

1. There must be a door that provides access to the living accommodation.
2. A bed, which is an integral part of the living quarters which has a minimum length of 1800mm or 6 feet. This can be converted at night from seats used for other purposes during the day but must be permanently fixed within the body of the vehicle.
3. There must be a water storage tank or container on or in the vehicle.
4. A seating and dining area, permanently attached to the vehicle. The table may be detachable but must have some permanent means of attachment to the vehicle. It's not good enough to have a loose table.
5. There must be a permanently fixed means of storage, a cupboard, locker or wardrobe.
6. There must be a permanently fixed cooking facility within the vehicle powered by gas or electricity.
7. There must be at least one window on the side of the accommodation

7. If you do not know whether your vehicle is suitable for access to the Campervan/Caravan Site, please purchase a Campervan/Caravan Ticket and then send a picture of your vehicle to [hello@vfestival.com](mailto:hello@vfestival.com) within a week of purchasing a Campervan/Caravan Ticket. We will then contact you to inform you whether or not it is suitable. If we tell you that your vehicle is not suitable you can either bring an alternative suitable vehicle or we will refund the price of the Campervan/Caravan Ticket. MAZTEC's decision as to the suitability of your vehicle is final. It is the customer's responsibility to ensure their vehicle is suitable and no refunds will be issued for this reason after Friday 4<sup>th</sup> August 2017.

8. You will be permitted to erect a fitted awning provided it is an integral part of your campervan/caravan and fits within the pitch; Customers are only permitted to sleep in their campervan/caravan.

9. You will not be permitted to erect any tents, gazebos or similar.

10. You shall not bring any gas cylinders into the Campervan Site, except where they are professionally installed within the camping vehicle with appropriate certification. If we find you with any petrol, generators or gas cylinders (other than as permitted within the camping vehicle) you will be ejected from the Virgin V Festival - Hylands Park site. Please also see the terms and conditions on your festival tickets and the event website for information on recommended cooking appliances and permitted items.

11. The use of large garden type furniture such as Chimineas; Fire pits; large wood burning stoves or any other item that is deemed to pose a risk to the safety of you or other campers is not allowed at any time. We reserve the right to confiscate these items and/or refuse entry to the campervan site.

12. All vehicles and belongings must be removed from the site by midday on Monday 21 August 2017. Any items or vehicles left on the Campervan/Caravan site will be removed and we reserve the right to charge any costs incurred to the customer. N.B. These terms will apply should your vehicle break down prior to the event. If so, customers will be asked to camp in the standard campsite and they will need a tent to do so. No vehicles are permitted in the standard campsite.

13. No fires are permitted, if you plan to cook please use flat tray barbeque.

14. Shower and toilet facilities are situated outside of the campervan field towards the red campsite.
15. Glass is not permitted in the campervan/caravan site or anywhere within Hylands Park.
16. Your vehicle may be searched on entry to the event site. The security staff will check for any items not permitted on site, as specified in the Terms and Conditions on weekend tickets. Security staff will confiscate any such items and may refuse entry to the site. The discretion and decision of the security team will be final.