

## **VIP Hospitality Package**

Experience the magic of the Proms in the Park in eccentric style from the hospitality area. Perfect for treating valued clients & colleagues or for a day out with friends & family - it is an experience like no other. Expect a stylish setting, delightfully refreshing drinks from the complimentary bar, a delicious three course meal using fresh produce and served with fine wines, dedicated table service, access to an exclusive terrace with views of the stage, the use of a private garden and a delightful new theme - British Eccentrics.

### **Package Includes:**

- Exclusive access to the BBC Proms in the Park glass-fronted hospitality area and private garden
- Dedicated entrance for the sole use of hospitality guests
- Private viewing terrace
- Drinks reception upon arrival
- Afternoon Tea
- Complimentary drinks throughout the day \*
- Three-course sit down dinner served with a selection of fine wines
- Souvenir programme
- Exclusive Proms in the Park gift
- Cloakroom facility
- Dedicated luxury restroom facilities
- Access into the main arena

Should you have accessibility requirements or any queries relating to the package, please contact VIP Nation before you book on [proms@vipnation.co.uk](mailto:proms@vipnation.co.uk) or 0207 009 3484.

### **Please Note:**

Tables will be set for 8 - 12 guests. Smaller parties will be sat on shared tables. The complimentary bar will serve a selection of house spirits, wines, beer and soft drinks (including prosecco).

\*Champagne and premium wines may be purchased in addition to the package, on the day. All additional purchases on the day can be made via credit card payment only. The bar will close 30 minutes prior to the final act finishing.

The hospitality facility and bar opens at 15.00. All package locations & timings are subject to change. Unfortunately, the Hospitality area is strictly over 18 only and cannot accommodate children.

Seetickets and VIP Nation are selling the package on behalf of the BBC. Data gathered from customers who have purchased VIP hospitality packages will be passed to VIP Nation who manage and collate dietary requirements.

All guests will be contacted prior to the event (typically three weeks before) to confirm all dietary requirements, special requests, table arrangements - should you wish to be sat with other parties.

## **Special Conditions for Proms in the Park VIP Hospitality Package**

Please see below for VIP Hospitality details. For general BBC Proms in the Park terms and conditions please [click here](#).

### **Where will the dedicated entrance to the hospitality facility be located?**

The hospitality entrance is Gate 32. You will be sent an email within one week of the event, confirming directions, along with a map so you can plan your arrival.

### **What is the closest entrance for the hospitality package?**

We recommend Marble Arch (Central Line) or Hyde Park Corner (Piccadilly Line) tube stations, then follow signs.

### **Is parking included in this package?**

There is no parking included in this package, we would recommend using public transport to get to and from the event.

### **How long will I have access to the glass-fronted hospitality area?**

The hospitality facility and bar opens at 15:00, the bar will close at 22.00 - 30 minutes prior to the final act finishing.

### **What will I be able to see from the private viewing terrace?**

You will be able to see the main stage, please be aware that the hospitality structure is 190m from the stage

### **What will I be able to see from the private garden?**

The garden is in a private fenced off area and does not have views of the stage

### **What will the drinks reception on arrival consist of?**

This will be a Prosecco reception.

### **What will the afternoon tea consist of?**

This will be sandwiches, scones and baked cakes/desserts, served seated at your table.

### **What will the complimentary bar consist of?**

The complimentary bar will serve a selection of spirits, wines, prosecco, beer and soft drinks. Champagne and premium wines may be purchased in addition to the package, on the day. All additional purchases on the day can be made via credit card payment only. The bar will close 30 minutes prior to the final act finishing.

### **Can I bring alcohol into the hospitality area?**

Due to the package including a complimentary bar we ask that you do not bring any alcohol with you.

### **What will the seating arrangements be for the three-course sit down dinner?**

Tables will be set for 8 – 12 guests. Smaller parties will be sat on shared tables. This means couples will be sat with other couples etc. We will contact you within three

weeks prior to the event to confirm if you have any seating requests, or if there is another booked party you would like to be sat with.

**Who do I inform of dietary and seating requirements?**

All guests will be contacted prior to the event (typically three weeks before) to confirm all dietary requirements, special requests and table arrangements - should you wish to be sat with other guests, including any specific access needs.

**What are the age restrictions for this event?**

Unfortunately, the Hospitality area is strictly over 18 only and cannot accommodate children.

**When will I receive the Souvenir programme & exclusive Proms in the Park gift?**

The Souvenir programme will be handed to you upon registration at our arrival desk. The Proms in the Park gift will be handed to you when you are leaving the event.

**Will any of the performing artists be in the Hospitality area?**

This is unlikely and not guaranteed with the package.

**Does this Hospitality Package include meet and greet with the performing artists?**

There are no meet and greet packages available to purchase for this event.

**How will I receive arrival instructions and information?**

Tickets will be dispatched to you by post and you can check the status by contacting your point of purchase; all relevant arrival instructions will be sent to you by email and by post within one week of the event.

**Is there a customer service agent I can contact if I have any questions about my purchase?**

You may contact VIP Nation at [proms@vipnation.co.uk](mailto:proms@vipnation.co.uk)

**Who may I speak to about disabled access requirements?**

You may contact VIP Nation at [proms@vipnation.co.uk](mailto:proms@vipnation.co.uk)