



UNIVERSAL MUSIC GROUP

DERMOT KENNEDY ACOUSTIC SEPTEMBER SHOWS – TICKET PRE-SALE TERMS AND CONDITIONS

1. We are Universal Music Operations Limited a company registered in England and Wales at 4 Pancras Square, London, N1 4AG (“UMO”) who operate the webstore Recordstore www.recordstore.co.uk.
2. To access the exclusive window for tickets to the Dermot Kennedy Acoustic Shows (“Tour”) pre-order ‘Sonder’ in any format from recordstore.co.uk or submit your email address via the online form: <https://uk-umg.com/forms/Dermot-Kennedy.html> by 5pm BST on Tuesday 16th August. No purchase necessary. One unique code per person. The unique code will give you access to buy tickets in accordance with these terms.
3. Tour dates available are below, please note the age restrictions for each specific venue:

September 2022

25	Liverpool, Arts Centre Loft	(16+)
26	Glasgow, Oran Mor	(14+, under 16s with an adult)
28	Manchester Deaf Institute	(14+, under 16s with an adult)
29	Belfast, McHughs	(18+)
30	London, St Pancras Old Church	(18+)

4. You will receive your unique code via email by 8pm on Tuesday 16th August together with a link to the ticket provider’s website where you can redeem the code to purchase tickets once the ticket window opens. We do not accept responsibility if the email we send to the email address you have provided does not reach you for any reason beyond our reasonable control, including where the email is flagged as spam. For any issues regarding codes please contact storesupport@umusic.com.
5. The ticket window will be between 10am BST on Wednesday 17th August 2022 to 10am BST on Thursday 18th August 2022. The code can only be used once and must be redeemed by 10am BST on Thursday 18th August 2022. The code is personal to you and cannot be used by or transferred to anyone else. The only way you will be able to purchase ticket is using this unique code, there is no general sale. A maximum number 2 tickets may be purchased per code.
6. Tour dates available will be within the UK only. Only a limited number of tickets are available. The code gives you access to the ticket sale only and is not a guarantee that you’ll be able to buy tickets. All tickets are subject to availability.
7. The unique code can only be subject to the terms and conditions applicable at the time of purchase of the tickets. Tour dates may be age restricted, please check with See Tickets directly for more information. We are not the ticket provider so cannot be responsible for any issues with the purchase of or your use of the tickets. UMO is not liable for issues with any

ticket purchase from third-party ticket providers. For any issues regarding the purchasing of tickets, please contact the relevant ticket provider.

8. Unique codes have no cash value and cannot be exchanged. Codes are non-transferable, case-sensitive, and available for one-time use only. By pre-ordering the Dermot Kennedy 'Sonder' release or by registering to receive a unique code you are deemed to have accepted these terms and conditions. Any personal data you provide when registering to receive a code will be used in accordance with the Privacy Policy which you can read here <https://www.umusic.co.uk/privacy.html>.
9. These terms and conditions are governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.