

Every theatre performance is unique, but this is especially the case at the Open Air Theatre where both the stage and entire auditorium are uncovered.

Each visit can be distinctly different as the weather and light spontaneously interact with the play. Warm or cool, clear or overcast, the point at which dusk turns to night, being outdoors adds a thrilling contribution to our work and is an integral part of your experience here. Some of our audience's favourite memories have been of the sun breaking through the clouds during the show whilst some of the most electric performances happen in the wake of rainfall.

It's best to come prepared for all types of weather: bringing your own shade in the afternoon is particularly important as is a jumper for the end of evening performances. So sun hats, sun cream, sunglasses, raincoats and rain hats should all be considered. Although the vast majority of performances are completed each year, as the auditorium and stage are completely uncovered, we may have to stop and re-start the show.

On rare occasions, it will not be possible for us to complete the performance, but we will never cancel a performance before the advertised start time. This is because you would be amazed how often it can rain all day and then clear up just in time for the action to start and indeed, how localised bad weather can be. Also we really don't want to disappoint anyone - audiences or our actors (who are always keen to perform, if at all possible).

Please note that films and one-off live music and comedy shows are never cancelled because of the weather.

Tickets are non-refundable in the event of cancellation because of the weather but may be exchanged in accordance with our policy set out in section 5 of our Terms and Conditions [to be hyperlinked].

When you're ready to exchange:

You can either:

- (a) use the weather exchange postcard which will be provided to you at the venue in the event that a show is cancelled;
- (b) complete the online form available at www.openairtheatre.com/weather [to be hyperlinked]; or
- (c) write to: Weather Exchange, Regent's Park Theatre Ltd, Stage Door Gate, Open Air Theatre, Inner Circle, Regent's Park, London, NW1 4NU, stating your original booking order number, name, address and preferred date you wish to exchange into.