

# **ACCESSIBILITY - INFORMATION**

We are committed to providing facilities and support for those wishing to attend the Fisherman's Friends Festival who have accessibility requirements. Our site within The Showground is fairly compact with all the camping and parking close to our Arena where you will find the stage, bar, traders and entertainment.

Many of the roadways within the showground are either tarmac or tightly compressed hard core and so getting around, even with a small-wheeled mobility scooter, is reasonably easy. The Arena is a grassed area and assistance may be needed for some parts especially in a non-electric wheelchair or if the weather was bad.

#### **CONTACT US**

We hope the information below is useful to you but if you have any other queries, please don't hesitate to email access@fishermansfriendsfestival.co.uk

We are a small team but will endeavour to reply to you as soon as we can.

# **HOW TO APPLY**

To request an application form for a carer ticket, space in accessible camping, priority parking or viewing platform passes please email: <u>access@fishermansfriendsfestival.co.uk</u> You will need your booking reference number for the application

If you intend to apply for a Carer/PA Ticket then please first purchase a weekend or day ticket for yourself/the individual with access needs but do not buy a ticket for your carer – we cannot refund tickets. The Carer ticket type (day or weekend) will be the same as yours but will be posted separately.

All other tickets and vehicle passes should be purchased as standard. Passes for access to the Accessible Campsite or Priority Parking will be sent in addition to ones purchased online.

# ACCCESSIBLE CAMPSITE

Our Accessible Campsite has toilets, showers and someone to meet and site you if you have pre-approved space allocated. We have a limited number of allocated pitches for tents, campervans and caravans which are subject to availability. To ensure space is allocated fairly and efficiently we are allocating pitches. Sizes are: 8m x 6m for CAMPERVANS 8m x 6m for CARAVANS (including space for a car parked next to caravan) 8m X 6m for TENTS WITH CAR PARKED BESIDE TENT 8m X 6m for FAMILY/LARGER TENT PITCH (WITHOUT CAR)

There must be 1m separation all the way around within the 8m x 6m.

These sizes/guides are not meant to restrict anyone attending, they are to ensure we can make the best use of the space.

## **PRIORITY PARKING**

We have priority/upfront parking in the day/weekend parking and campervan/caravan field. Spaces will be allocated to those who don't require space in the Accessible Campsite but who may have limited mobility or struggle with longer distance eg day ticket holders or those camping. Passes are issued at the discretion of the festival. A Blue Badge does not apply on site.

## MEDICAL AND WELFARE

Medical and Welfare facilities are available 24hrs throughout the festival from a dedicated Medical Centre.

# **CARER / PERSONAL ASSISTANT TICKETS**

We offer free Carer/Personal Assistant tickets to those who are over 16 years of age and in receipt of one of the following: Middle or Higher rate DLA for care and/or mobility Receipt of Enhanced Rate Personal Independence Payment (PIP) Or Registered Deaf or Blind Any other requests are discretionary and are subject to availability

The ticket is provided on the expectation that your PA is willing and able to assist you throughout your time at the festival. Free Carer/PA tickets are not allocated to parents/guardians of children under the age of 16. All children under 16 must be accompanied to the festival by an adult. Carer/PA tickets are non-transferable and cannot be sold. One carer ticket permitted per person.

#### **VIEWING PLATFORM**

There will be a viewing platform in the Big Top (Main Stage). Please apply in advance for passes – these are wristbands which are collected onsite. Space on the viewing platforms is limited and will be restricted at busy periods, we cannot guarantee space will be available for you and your party at all times

## **ASSISTANCE DOGS**

Guide Dogs are welcome to join us and Assistance Dogs subject to application/discussion. We fully respect the rights of Assistance Dog users. We also have a responsibility to ensure the safety and comfort of all festival-goers. Please email us so we can ask you a few practical questions about your dog and liaise on points that are specific to welfare in a festival environment.

An assistance dog is legally permitted to accompany its client, owner, or partner, at all times and in all places, within the United Kingdom. A therapy dog/emotional support dog is not legally recognised in the UK.

Emotional support dogs in the UK are not considered to be assistance dogs – this is because an assistance dog is trained to perform specific tasks (such as a Guide Dog or Hearing Dog) to help a disabled person and are usually qualified by one of the charitable organisations registered as members of Assistance Dogs UK. These dogs are trained to be in an environments that are busy and loud. An emotional support dog does not have this training and as such is considered a pet under UK law. We do not allow any animals other than registered assistance dogs and therefore do not accept applications for Therapy Dogs/Emotional Support Dogs.

#### **OUTLINE GUIDE MAP**

This map is simply intended to help you see where the fields are in relation to the Arena where you will find the Main Stage, entertainment and traders.



# Any queries please don't hesitate to contact <u>access@fishermansfriendsfestival.co.uk</u>

All general festival information is on the official website

www.fishermansfriendsfestival.co.uk

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