LONDON AQUATICS CENTRE | 15-20 APRIL 2025



Aquatics GB Swimming Championships 2025 - FAQs

What time do the sessions start?

Heats start at 9:30am.

B Finals start at 6pm.

A and Junior Finals start at 7pm.

Please note for the A and Junior finals, pre-show entertainment will begin from 6.45pm.

Discipline showcases, when taking place, will take place in the intermission between the B Finals and A/Junior Finals sessions.

Will tickets be available to purchase on site?

There will be a ticket box office on site during the event. This will be located next to the spectator entrance.

Where will the spectator entrance be located?

The spectator entrance will be located on Stadium side of the building on the upper level. Wayfinding signage to the entrance will be made available.

What time do doors open?

Doors will open 60 minutes prior to the start of each session.

What are gold tickets?

Gold tickets are available for finals only and are located at the finish end of the pool.

What are silver tickets?

Silver tickets are general admission tickets.

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What time do the sessions finish?

These will be confirmed as soon as these are available. Please note that any published session finish times are estimated and may be subject to change. Please consider this while making any travel arrangements.

Which end of the pool is the finish end?

All races will finish at the end of the pool closest to block F.

Which end of the pool is the start end?

The end of the pool closest to block F is where 100m+ races will start and the end of the pool closest to block C is where 50m & 150m races will start - this is also the turn end.

How do I make a group booking?

To access a 10% discount on group purchases of 10 or more tickets either:

- Follow this link to pre-apply the offer
- Or enter the promotional code GROUP10 on the <u>ticket website</u> before adding tickets to your basket

To access a 20% discount on group purchases of 20 or more tickets either:

- Follow this link to pre-apply the offer
- Or enter the promotional code GROUP20 on the <u>ticket website</u> before adding tickets to your basket

If you'd like to further discuss the needs of any group booking, please contact the Aquatics GB Events inbox on **British.Events@aquaticsgb.com**

How do I volunteer at the event?

Please contact British.Events@aquaticsgb.com



Where can I find more information about the event?

For further information please visit here

Where can I find the competition schedule?

For detailed schedule information for each session please visit here

How do I book accessible seating?

For wheelchair accessible seating, please select the accessible seating option when selecting your tickets. If you do not require a wheelchair accessible seat but a seat in the stands with a companion ticket, or in a specific location (i.e. aisle seats and seats with few or no steps), please contact **British.Events@aquaticsgb.com** to discuss your requirements.

Who is eligible for a concession ticket?

Those who are 16 and under, 65 and over or students (ID required)

We allow babes in arms for children aged 2 and under therefore, will not require a ticket.

Do children under 2 need tickets?

Children aged 2 and under will not require a ticket if they are babes in arms.

Can I select my row or seat?

You can choose your block, and your row and seat will then be allocated to you based on best available. To select a seat based on any accessibility requirements that you may have, please contact **<u>British.Events@aquaticsgb.com</u>** to discuss your requirements.

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Will there be bag checks in place?

Bag check will be in place before entry into the building. Spectators are advised to bring one bag or suitcase no larger than A3 size. All event attendees are asked to be extra vigilant and take care not to leave their belongings unattended. Any concerns should be reported to event or venue staff.

Prohibited items include fireworks, smoke canisters, bottles, glassware, cans, flags, banners, poles, laser pens, and or any other item, which in our reasonable opinion, may cause danger or disruption to any event or to other visitors (regardless of whether such item is illegal or is carried for specific purposes). Food and drink are also prohibited.

Further information on safety and security including the admissions policy will be published on the Aquatics GB website <u>here</u> and Aquatics GB Swimming Championships ticket site <u>here</u> in due course.

Will there be food and refreshments available?

Catering kiosks will be available inside the venue on the Spectator balcony. A café is also available on the ground level.

How should I travel to the aquatics centre?

Public transport is the best and easiest way to get to and from the London Aquatics Centre, either by train, underground, bus or cycle.

The Elizabeth Line, Central and Jubilee underground lines, London Overground and Network Rail stop at Stratford Station (10-minute walk).

The London Overground also stops at Hackney Wick (15-minute walk).

There are over 140 cycle racks outside London Aquatics Centre.

Trains from central London (St Pancras International & Kings Cross stations) take seven minutes to reach Stratford International; from here it's a five-minute walk to the centre.

Parking at the London Aquatics Centre is extremely limited therefore, if you choose to drive, it is recommended that you park at Westfield Cark Park A, B or C (Ariel Way, London W12 7GF).

Is the aquatics centre an accessible venue?

GA Aquatics GB SWIMMING CHAMPIONSHIPS

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London Aquatics Centre are a registered accessible venue and more information on the facilities can be found <u>here</u>