

nickelodeon SLIME FEST™

Date & Ticket Information

SLIMEFEST SHOW Performance Dates and Times:

		Arrival	SLIMEFEST Show Starts (approx. 90' duration)
Monday	26 th October 2020	12:30	14:00
Monday	26 th October 2020	17:30	19:00

***PLEASE BE SURE TO CHECK YOUR LOCAL SCHOOL HALF TERM DATES, TO ENSURE YOUR CHILD'S SCHOOL IS ON BREAK AT THIS TIME.**

FOR SLIMEFEST TICKET PRICES PLEASE SEE: www.nickslimefest.co.uk

All tickets purchased are strictly non-refundable and subject to booking fee.

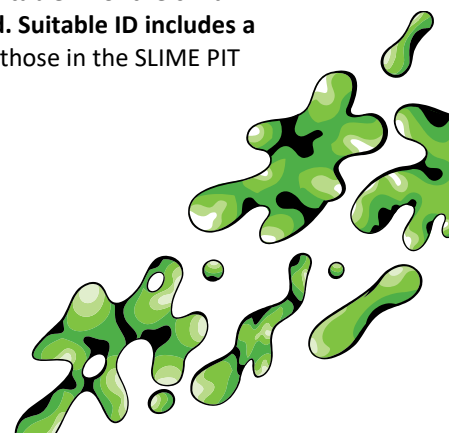
TICKET INFORMATION

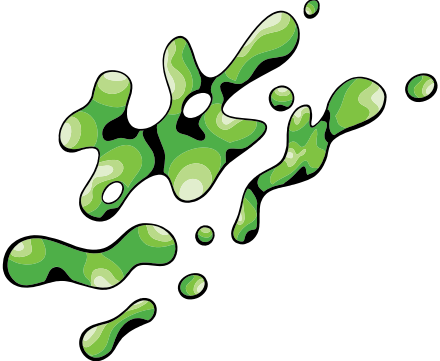
What are the different ticket options?

Adult/Child Seated Tickets: These are arena-style seats around the central area (the SLIME PIT) of the auditorium. Seated tickets are available to all attendees of SLIMEFEST with no age restriction. However, children aged 14 years and under must be accompanied by a parent or guardian (there must be 1 Adult to every 4 children). Children over 15 years old are allowed to purchase seating tickets without a parent or guardian. Seats are subject to availability and will be allocated on the "best seats available" at time of purchase. Seated Ticket holders will not intentionally be slimed but may receive incidental brushes or splashes of SLIME as we cannot guarantee where it will land. **Due to the positioning of the SLIME PIT, all Seated Ticket holders will have visibility of the SLIME PIT, but individual children may not be seen.**

Adult Standing Tickets: These are standing tickets behind the SLIME PIT for adults and children aged 15 years or older only. For any children aged 15 years and over, we may ask for proof of age, so please bring along suitable ID confirming your/ your child's age, for example a passport, birth certificate or School ID. Adult Standing tickets are standing only tickets, and those with tickets are expected to stand for the entire approximate 90-minute experience. Standing Ticket holders will not intentionally be slimed but may receive incidental brushes or splashes of SLIME as we cannot guarantee where it will land.

SLIME PIT Tickets: SLIME PIT tickets are only available to kids aged 10-14 years old. **Parents or guardians of children under 15 must purchase an Adult Seated Ticket or an Adult Standing Ticket. If we believe there is a child in the SLIME PIT outside of these ages, we may ask the parent or guardian for suitable ID of the child. If you have purchased a SLIME PIT ticket, please ensure you bring this in case requested. Suitable ID includes a passport, birth certificate or School ID.** SLIME PIT tickets are standing only tickets with those in the SLIME PIT





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expected to stand for the entire approximate 90 minutes experience. Those with SLIME PIT tickets will likely get very messy. Children must be happy to be left without their parent or guardian and are expected to stand for the duration of the experience. If a child needs to leave the SLIME PIT during the show for any reason aside from needing the toilet, they will not be readmitted to the SLIME PIT and will wait in the welfare area until a Parent comes to collect them. Parents will be contacted on the phone number written on the child's wristband, so please ensure your phone is switched on. Children in the SLIME PIT who need the toilet will be taken by an appointed Nickelodeon chaperone; children will not be allowed to go to the toilets unattended. Parents/Guardians must be happy for their child to be chaperoned. Children in the SLIME PIT may be covered in SLIME. Climbing over rails, slipping, sliding or throwing of the SLIME is not allowed in the SLIME PIT. Nickelodeon and Venue Management reserve the right to remove children who do not comply with these rules.

How old do you need to be to attend SLIMEFEST?

Anyone can come to SLIMEFEST, but please read through the following ticket restrictions;

- Only children aged 10-14 years old can go into the SLIME PIT (and children aged 14 and under must be accompanied to the event by a parent or guardian with an Adult Seated Ticket or an Adult Standing Ticket).
- Adults and children aged 15 years and over are allowed Adult Standing Tickets. **For the avoidance of doubt, children aged 15 years and over cannot be solely responsible for children aged 14 and under. A parent or legal guardian MUST accompany any child aged 14 and under.**
- All attendees 2 years old or over can purchase seated tickets. Babies under 2 years will not need their own ticket, but will need to be carried by their parent/ guardian. If you wish for a child aged under 2 years to have their own seat, you will need to purchase a ticket for them.

What is the parent or guardian to child ratio?

Every child aged 14 and under must be accompanied by an adult. One adult can accompany up to 4 children.

What tickets will I be sent?

At least 2 weeks ahead of the show, you will receive your printed paper ticket and wristband.

Can I replace a lost ticket?

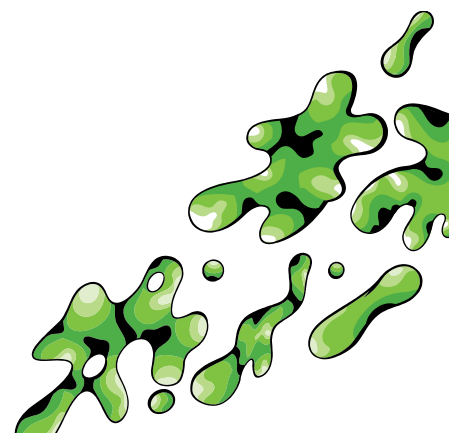
If your ticket is lost or didn't arrive, please contact the ticket agency you purchased through as soon as possible.

What tickets do I need to bring?

You need to bring BOTH your printed tickets and wristbands to the arena to gain entry. Wristbands do not gain entry to the venue; you must have your printed tickets with you to gain entry. If your child is in the SLIME PIT, you should bring along suitable proof of age ID in case requested. Suitable ID includes photo ID showing DOB e.g. passport, birth certificate or School IDs.

Do I need to do anything in advance of the show?

SLIME PIT Ticket holders: Prior to arrival parents should write their mobile phone number on the child's SLIME PIT wristband with a **PERMANENT BLACK MARKER PEN.**





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I have a disability / require accessible assistance. Where can I find more information or purchase tickets?

If you require disabled/accessible seating or you would like to discuss any accessibility concerns, please contact SSE Arena, Wembley's Ticket Office by phone on their specialist line [020 8782 5629](tel:02087825629), where they'll be happy to help. You can also find useful information on their accessibility page at <https://www.ssearena.co.uk/visit-us/accessibility>

SLIME and the SLIME PIT

Will I get Slimed?

- SLIME PIT Tickets: High chance of being covered in SLIME.
- Adult Standing Tickets: A SLIME-free zone. *
- Adult/Child Seated Tickets: A SLIME-free zone. *

*Please do be aware that regardless of where you are seated or standing, all attendees may experience incidental brushes or splashes of SLIME as we will be releasing tonnes of SLIME and cannot fully control where it will land!

Can parents or guardians access the SLIME PIT too?

No, the SLIME PIT is a parent and guardian free zone! Parents or guardians will be able to see the SLIME PIT area throughout the show and meet their slimy children afterwards in a designated area within the arena. Nickelodeon has an experienced team on the ground to ensure the safety of children in all areas at all times.

Will children be allowed to leave the SLIME PIT to go to the toilet or see their parents or guardians in the seated area?

Children will be allowed to go to the toilet only if escorted by a Nickelodeon chaperone. Children will not be allowed in the seating area to see their parent or guardian unless they have purchased an additional seat in this area.

What if my child is uncomfortable and wants to leave the SLIME PIT area?

The SLIME PIT area will be the centre of all of the SLIMEFEST action, however, we understand that some children may become tired or overwhelmed in the SLIME PIT and wish to leave. If you think that this might be the case with your child, we would recommend purchasing an additional seated ticket upfront for them to ensure they have the option of sitting to watch the show.

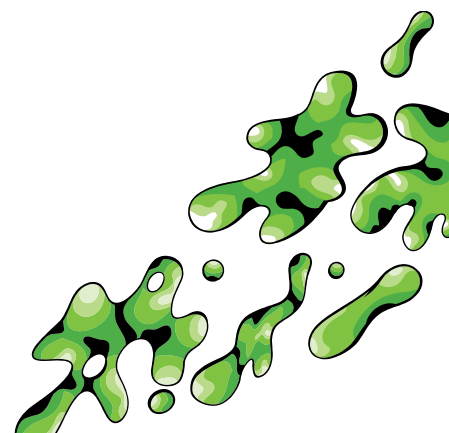
When will I be reunited with my child who has a SLIME PIT ticket?

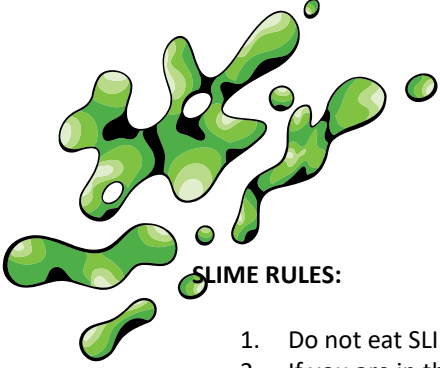
Parents or guardians will be reunited with their child in a designated area within the arena. They will be required to wait until their wristband colour is announced on stage which can take up to 30 minutes, if not longer.

About SLIME

Children's safety and wellbeing is of paramount importance to Nickelodeon. We require that all slime provided at our events is safe and compliant with applicable health and safety regulations and requirements. There is a small risk of minor skin irritation after contact with the slime. Discolouration and/or staining of hair, skin, clothes, accessories and shoes is also possible. Ponchos will be available free of charge on request.

Don't forget, SLIME should never be eaten!





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SLIME RULES:

1. Do not eat SLIME!
2. If you are in the SLIME PIT you will almost certainly be Slimed.
3. Seated Tickets are in a SLIME free zone. Please do be aware that regardless of where you are seated, all attendees may receive incidental brushes with SLIME as we cannot guarantee where the SLIME may land!
4. No throwing SLIME.
5. The SLIME is very slippery so no pushing or intentional sliding in SLIME.
6. The SLIME stays in the SLIME PIT. The audience is not permitted to flick or throw any SLIME on stage or at other audience members. If you are caught doing this you may be asked to leave the SLIME PIT and the arena.
7. No climbing on or over the barrier surrounding the SLIME PIT as this will be slippery and dangerous, if you want to leave then ask a member of staff in the SLIME PIT and they will help you get cleaned up.
8. Lastly have fun.

How do my child(ren) enter the Slime Pit?

A designated parent or guardian is required to take all children in their party who have a SLIME PIT ticket to the SLIME PIT zone upon arrival. The designated parent or guardian is responsible for ensuring all children in their party arrive with their pre-sent wristbands to ensure entry into the SLIME PIT. Without a wristband, children could encounter delays getting into the SLIME PIT. Prior to arrival at the venue, it is the designated parent or guardian's responsibility to ensure a contact telephone number is written on each child's wristband in permanent black marker pen in case of emergency during the show. The designated parent or guardian must be available throughout the show to collect their child if they are required to do so, and they must have a mobile phone to be contacted. Mobile phones must be set to vibrate so the designated parent or guardian can be contacted within the arena.

How do I get reunited with my Slimey child(ren) after the show?

At the end of the experience, parents or guardians will be asked to wait for approx. 30 minutes before they are reunited with their child from the SLIME PIT. The designated parent or guardian will be directed to an appointed meeting point to collect their child after the show or upon instructions from Nickelodeon or Venue Management. Instructions will be given by a representative on stage directing attendees where to go. There will be on stage announcements made in order to safely reunite parents or guardians with their child/children in a designated area within the arena.

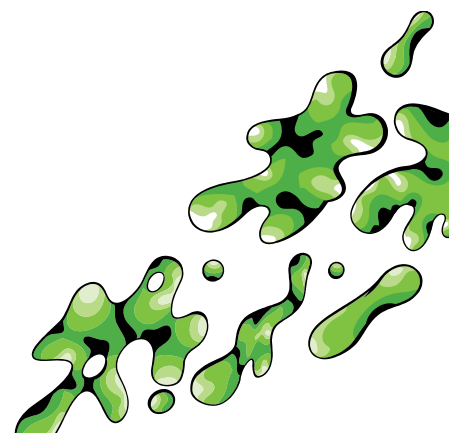
GENERAL EVENT INFORMATION

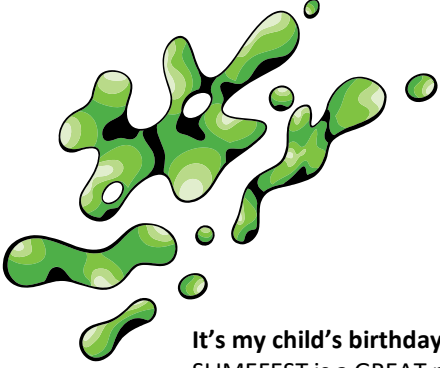
Is there a difference between each show?

The SLIMEFEST experience starts the moment you enter the arena and will feature hosted games, slimings and music before the music acts and star guests come on stage. Filled with SLIME, MUSIC and MAYHEM you do not want to miss it! Different live acts will appear on each day and are subject to change or substituted last minute due to unforeseen circumstances.

What should I wear?

It's best to avoid wearing light clothing, shoes and accessories if you are in the SLIME PIT area, as it will get pretty messy and slime can cause discolouration. It's also a good idea to bring a change of clothes and a spare towel for the trip home. However please note that there will not be changing rooms on site, and therefore any change of clothes must occur outside of the venue and not in the corridors or foyer.





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It's my child's birthday, can you give them a shout out on stage?

SLIMEFEST is a GREAT place to spend your birthday! Due to the timings of the event and the number of requests we receive, unfortunately this isn't something we can facilitate, however, if you wish to add something a little extra special for the birthday child, why not take a look at our Meet and Greet tickets or our official SLIMEFEST merchandise at www.nickslimefest.co.uk

How can we meet the hosts / artists performing?

There a limited number of Meet and Greet tickets available from our ticketing site at www.nickslimefest.co.uk

Are there cloakroom facilities to keep our stuff Slime free?

The venue does not have cloakroom facilities, so we recommend parents/guardians in a SLIME free* zone looking after personal belongings. For security reasons, bags no larger than a standard rucksack size of approximately 35(W)x17(D)x42(H) cm will be allowed into the venue.

When can I enter the SLIMEFEST venue?

Doors will open 90 minutes prior to the performance time printed on your tickets.

Late entry Policy:

Last entry will be 15 minutes before official start time of event. Every effort shall be made to admit latecomers to the Event at a suitable break in the Event, but late admission cannot be guaranteed

When will the show finish?

The experience will last approximately 90 minutes from the advertised start time and include performances, warm up acts, camera rehearsals and on-stage managed exit from the arena. The 90 minute experience does not constitute 90 minutes of non-stop performances from participating acts. The event may run over 90 minutes due to filming purposes so please leave plenty of time when planning your travel arrangements.

Is there a break?

No, the show will run straight through.

Can we bring food and drink into the show?

You can't bring any food or drink purchased outside The SSE Arena, Wembley into the arena with you. There is food and drink available to purchase inside the venue.

Will I be filmed?

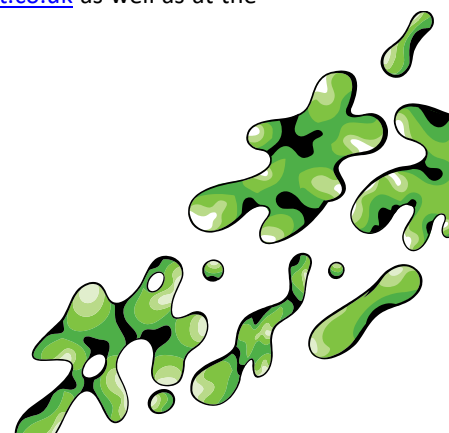
Nickelodeon's cameras will be on the ground throughout the venue at SLIMEFEST, filming official content which Nickelodeon may use in its programmes and/or to promote its events or services. The footage may be exhibited or exploited at Nickelodeon's sole discretion, for example on Nickelodeon's TV channel, website(s) and social media platform(s).

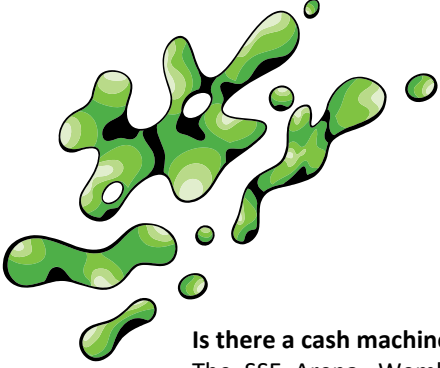
How loud will it be?

SLIMEFEST can get pretty noisy! The noise level of the amplified music averages around 98 dbs, and our attendees can get pretty loud too! We recommend bringing age appropriate ear defenders

Will you be selling Merchandise?

Official SLIMEFEST merchandise is available from our online shop at www.nickslimefest.co.uk as well as at the venue on the day of the show.





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Is there a cash machine?

The SSE Arena, Wembley is a cashless venue. Card machines are available on all bars, concessions and merchandise stalls

Where can I collect lost property?

If you have lost something during the show please speak with a steward, chaperone or member of staff. If you do not realise until you have left the venue, please log your lost item at www.notlost.co/ssearenawembley. It connects with their lost property management system, NotLost. Any items will be kept for 2 weeks from being found before being donated to a local charity.

Can I bring a camera / take photos on my mobile phone?

The venue's standard policy dictates that anything with a 35mm+ lens, audio, and video recording cameras are not allowed. If your camera has a detachable lens, you won't be allowed to bring it into the auditorium. Small cameras/camera phones are allowed, however, slime and devices don't mix well so we recommend keeping it in your pockets/bag when in the SLIME zone.

Is there a place I can leave a Prams/Pushchair?

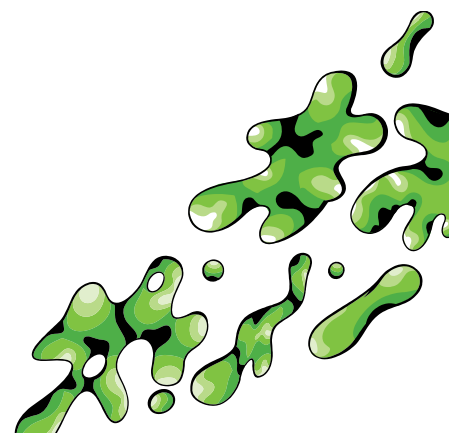
We encourage parents to leave Prams/Pushchairs at home or in a car as they will not be able to brought into the auditorium.

Where can I find out more info in the lead up to SLIMEFEST?

www.nickslimefest.co.uk to buy tickets and merchandise, or of you want to get excited for the SLIME of your life with some additional content such as games and videos, head to www.nick.co.uk/SLIMEFEST. For ticketing enquires please contact SSE Arena, Wembley at customerservices@ssearena.co.uk or by calling 020 3481 5506.

How do I get to SLIMEFEST, at the SSE Arena, Wembley?

- The venue address is Arena Square, Engineers Way, Wembley Park, Wembley, HA9 0AA
- Taking the tube - Our closest tube station, Wembley Park, is a 10 minute walk. It's in Zone 4 and is on the Metropolitan or Jubilee Lines. Alternatively, you could travel to nearby Wembley Central, it's a 15-minute walk. This is also in Zone 4 and can be reached via the Bakerloo Line or London Overground lines. SAT NAV: postcode FY4 1EZ
- London Overground - Chiltern Railways run a service from London Marylebone to Wembley Stadium. Check times and book tickets: <https://www.chilternrailways.co.uk>
- By Bus – There are a number of bus services that run regularly in the area near to the arena. Visit TFL's website to plan your journey. <https://tfl.gov.uk/>
- By Car – Make sure you give yourself enough time to park and get into the building. We're just off the A406 North Circular Road, making us easy to reach from central London and the rest of the country. Use our postcode for route planners: HA9 0AA.





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Can I park at the venue?

- Wembley Park's 24-hour car parks are official event car park - <https://www.wembleyofficialparking.com/>. They're CCTV monitored, officially marshalled on event days and minutes from the main entrance.
- Because all pre-booked vehicles are registered before you arrive, you'll be recognised immediately. It'll make accessing and leaving the car park easy.
- For more information and to secure a car park space and at the best available rate for an event at The SSE Arena, Wembley, pre book online in advance
- Check the event booking pages on the carpark website for any specific info, like possible road closures or congestion. Be sure to check the event page here on our site too for any further updates.
- Unofficial car parks on your way to the venue are further away and might not be secure - we'd recommend avoiding them

Where can I book accommodation?

Extend your evening of entertainment with IHG® Hotels & Resorts. With 100 hotels in the London area there is a hotel for everyone. <https://www.ihg.com/hotels/us/en/find-hotels/hotel/list?fromRedirect=true&qSrt=sDD&qDest=SSE&setPMCookies=true&srbu=1>

My question hasn't been answered, how do I contact you to ask direct?

- Ticketing – Please contact the ticket agency you purchased your ticket through directly
- Venue - You can contact the venue directly on customerservices@ssearena.co.uk or by calling 020 3481 5506.

Important information for parents and guardians

Nickelodeon's SLIMEFEST is a child and family-focused event. We do everything we can to ensure an amazing experience for all of our guests, with safety being our number one priority. Our dedicated team are positioned at every one of SLIMEFEST's access points to ensure all children are 100% supervised no matter where they are standing. SLIMEFEST gives children and families a once-in-a-lifetime experience they will treasure forever! Please contact us should you have any questions at letterbox@nick.co.uk. We recommend towels and a change of clothes for the trip home, along with some bags to take SLIME-drenched items home in.

