



TEAM LOVE & CROSSTOWN CONCERTS PRESENTS

THE DOWNS * BRISTOL

ACCESSIBILITY

THE DOWNS WELCOMES ALL DEAF AND DISABLED FESTIVAL-GOERS AND AIMS TO PROVIDE ACCESSIBLE FACILITIES TO ENSURE THAT THE EVENT CAN BE ENJOYED BY AS MANY PEOPLE AS POSSIBLE. WE ARE WORKING HARDER THAN EVER TO MAKE THE EVENT AS ACCESSIBLE AS POSSIBLE.

The following information provides details about the accessible provision at the event. If you have any questions that are not answered below please contact accessibility@teamlove.org.

For disabled customers who do not require use of any of the accessible facilities, please click here to purchase your ticket. If you would like to register for use of any of these accessible facilities:

- PA Ticket
- Main Stage Viewing Platform
- Accessible Parking
- Accessible Toilets
- Lowered Bar Areas

You will need to purchase a ticket in the usual way and complete the accessibility form by visiting this website address below.

ACCESSIBILITY FORM (COMING SOON)

If you would rather book tickets over the telephone please call Seetickets on **08445790096** who will be able to assist you.

(Please note that you will still need to apply for accessible facilities by filling the form).

If you require the form in an alternative format please contact us. The accessible facilities will only be available to ticket holders who have pre-registered their requirements. To ensure that we have time to put appropriate provisions in place on site, please complete the form no later than 1st August. Information Packs will be sent out to anyone who has successfully registered at least a week before the event.

Please Note: The Downs is on a green-field site (Durdham) Downs, Clifton, with limited tarmac paths on the peripheral entrances and exits. While there are some sheltered areas (some stalls and marquees), it is mainly an open-air event. Ground conditions are therefore weather dependant (if we experience extreme weather the ground may become muddy), therefore mobility across the site may become compromised.

We ask you to consider this before purchasing a ticket.

INDUCTION LOOPS

There will be induction loops at the Main Accessibility Wristband Exchange.

BRITISH SIGN LANGUAGE (BSL) INTERPRETERS

At present we do not have BSL interpreters onsite, however if it is something that we are looking into for 2018. If this is something that you would be interested in then please do get in contact and let us know via the accessibility application form above.

ASSISTANCE DOGS

We welcome assistance dogs on the site. There will be an area provide for toileting and drinking.

STROBES

Please note that strobe effects may be used at this event however, there will not be any specific announcements prior to their use.

MEDICAL SERVICES AND WELFARE AREA

We have an onsite Medical Tent with trained First Aiders by The British Red Cross. We also have an Information and Welfare Area which can be used by our accessible ticket holders should they need a moment of calm.

If you have any queries, please contact accessibility@teamlove.org or call **0117 941 1611**.

Please note: Please note: The disabled access facilities are for festival goers with permanent disabilities – pregnant women and people with recent injuries such as broken legs, hip replacements etc do not qualify.