Terms and Conditions

CONDITIONS OF PURCHASE

- After purchase, tickets cannot be transferred or exchanged unless the event is cancelled, moved to another date, or if details of the event are significantly changed after an order is placed (significant changes being a change of film 48hrs before the show, or venue being moved more than 5 miles, except for when the original venue is listed as TBC)
- Please check your booking confirmation upon receipt to ensure that it is accurate.
- If the event is cancelled due to COVID-19, you will be offered a new date or a refund of the ticket price.
- In the event of cancellation due to any other reason, you will be offered a new date or a credit note for a future @TheDriveIn event.
- If you are unable to travel to the event due to COVID-19, you will be offered a new date or a credit note for a future @TheDriveIn event.
- In the event of cancellation or postponement, @TheDriveIn will not be responsible for any costs incurred as a result of this cancellation or postponement.
- The organisers reserve the right to alter or vary the content or timing of the whole or any part of the show due to circumstances beyond our reasonable control, without being obliged to refund or exchange tickets.
- This ticket cannot be exchanged, transferred, or resold for commercial gain.
- If the customer can no longer attend and wishes to resell their tickets, these can be resold at the original purchase price via the See Tickets fan-to-fan sales platform.

CONDITIONS OF ADMISSION

- Due to the current restrictions resulting from COVID-19, there will be social distancing measures in place to ensure the safety of all guests. These may vary according to the government and H&S advice at the time of the event. @TheDriveIn reserves the right to eject customers who do not abide by the restrictions.
- There will be other restrictions not related to social distancing, such as placement of vehicles and ordering of vehicles. @TheDriveIn reserves the right to eject customers who do not abide by the restrictions.
- The right to admission to an event is reserved by the promoter and event venue, who may
 take health and safety, environmental and security concerns into account at their
 reasonable discretion, and may from time to time carry out security searches. @tehDriveIn
 would advise customers that no refunds will be offered to customers who are refused entry
 or ejected from a venue on account of late arrival, being (or appearing to be) under age as

specified by the event organiser, declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.

- Events and ticket types where an age restriction applies are clearly indicated during the booking process. Please ensure that you read all the information that applies to the event/ticket you are booking, and carry proof of age if appropriate. Entry to events is restricted by the classification given by the British Board of Film Classification. We are required to refuse admission to anyone who is below the minimum age required by the relevant classification. Anyone can be admitted to films classified as U or PG
- Drink driving is strictly prohibited. Alcohol will not be served at the event and customers are required to act responsibility.
- Each general admission ticket allows entry for one car. With A maximum of 5 persons per vehicle
- Dome's and chalet's will be restricted to a maximum of 6 people.
- Dome's are not wheelchair accessible.
- All admissions are subject to search & ID checks
- For promotion, safety & security reasons, customers may be filmed at any time
- Sound and video recording equipment are not permitted inside the event. Any guest found copying or attempting to copy any film or other copyright protected material will be reported to the relevant authorities
- The on-site speed limit is 5mph, this must be adhered to at all times
- Please turn off your external vehicle lights once stationary
- Please stay in your vehicle at all times and only exit for use of toilets
- Please wait for our staff to wave you out before exiting
- Please keep your engine off at all times. If you require your engine on to use the radio, please ensure you bring a portable FM radio speaker.
- SUV's are allowed, however large vehicles will be asked to park at the back of the site.

Prohibited item list

- All professional photography, videography & recording equipment
- Only food and drink purchased @theDriveIn cinema may be consumed within the Drive In cinema

- Private sound systems
- Items with an open, naked flame, flares, bangers, fireworks, sparklers, BBQ's, camping stoves, LPG, chinese lanterns and candles.
- Lasers & laser pens
- Seating, Tents, gazebos, parasols or pop up structures
- Animals (with the exception of approved assistance dogs)
- Bottles or glass containers (except reinforced glass water bottles)
- Items that may be used in a dangerous manner including sharp and pointed items such as knives.
- Illegal drugs, New Psychoactive Substances and Nitrous Oxide. You will be searched and may be reported to the Police if found to be in possession of a controlled substance. Illegal drugs, NPS of any kind will not be tolerated.
- Drones
- Sponsorship, promotional or marketing material for any other business, event or activity.

Additional See Tickets terms and conditions

- It is the responsibility of the customer to inform See of any change of address, contact phone number or email address, both before and after receipt of the goods. Please note that our preferred method of contact for customers booking online is by email, so care should be taken to provide a current, valid email address.
- By ordering you agree that the tickets are for the personal use of you and your party only, and will not be resold or transferred. Any resale or attempt to resell the tickets at a price higher than purchased will result in your orders being cancelled without prior notification.
- If a customer orders more tickets than the maximum allowed, as indicated during the booking process, we reserve the right to cancel the order. The maximum applies per person/card/household.
- In order to prevent fraud and to protect both parties, you may be asked to provide additional information after your booking so that we can verify your purchase.
- We reserve the right to cancel any order that further to investigation we deem to be
 possibly of a fraudulent nature. These checks may include, but not be limited to, a request to
 be provided with an original credit or debit card statement, attempts to contact a customer
 by telephone, reference to records to check for other fraudulent activity at an address.
- We will not share your personal information for marketing or any other purposes without your consent unless where required by law.

- If you have registered your interest with seetickets.com and/or any of our associated companies, and thereby given your consent, you may be contacted with relevant promotions, offers or information that you have expressed an interest in or that might be of interest to you. If you do not wish to receive further updates please click here.
- We will always respect your privacy and any personal communication between you and ourselves. We will always comply with any data protection legislation currently in force.