

Birmingham  
Foo Fighters 2021 – Return to the UK

**What date is the show at Villa Park, Birmingham?**

The scheduled Foo Fighters show at Villa Park, Birmingham is **Monday 27<sup>th</sup> June 2022**

**Who will be performing at the show?**

The Foo Fighters will play with special guests Courtney Barnett and Hot Milk

**How many tickets can I purchase?**

The ticket limit for this event is 6 tickets per person

**Why is there a limit on the number of tickets I can buy?**

Ticket limits are set to give fans a fair chance of getting tickets

**What category of tickets am I buying?**

Our general admission venue allocation includes the following tickets:

General Admission - Pitch Standing & Unreserved Seating at £65

P1 Reserved Seating at £85, P2 Reserved Seating at £75 and P3 Reserved Seating at £45.

VIP Best Seat packages are also available at £150.

For concert events only, holders of a 'General Admission - Pitch Standing & Unreserved Seating' ticket will have access to the pitch and an unreserved seating area, with a free flow between the two areas. Unreserved seating is subject to capacity and is on a first come first serve basis.

\*All prices above are excluding ticket fulfilment fees\*

**How will my tickets be sent?**

Tickets for this event will be issued via the See Tickets Digital Wallet. Please be aware your tickets will not appear in the wallet until a later date, and you will receive an update in due course. Please visit our support centre for more information about how to obtain your tickets:

<http://support.seetickets.com>.

**I haven't received my confirmation email, what should I do?**

Please check your junk inbox to see if this has arrived in there

It is also worth noting that during busy periods it can take a little longer to come through

If you are still having issues, please contact your point of purchase direct

**Can I amend or change my booking?**

All tickets are purchased on a non-refundable or transferable basis

**What if my ticket does not scan on the day of the event?**

In the event that your ticket does not scan at the turnstile, you will be referred to the Ticket Office for physical tickets to be issued. Please note, ID and proof of purchase may be required.

**What time will Entrances open?**

The Entrance opening time is currently scheduled for 16:00

\*Please note, the above timings are subject to change\*

**What time will the concert start?**

Concert and act start times will be confirmed and communicated at a time closer to the date of the event

#### **What if it rains?**

This is an outdoor event and open to the elements, please dress appropriately (including footwear) and bring a waterproof if it looks like rain

#### **What happens if I have a problem whilst at the venue?**

Please **ensure** you speak to a member of staff at the venue on the day.

#### **Can my child attend the events?**

The below age restrictions must be adhered to:

General Admission Standing: No under 14s in the standing area

Reserved Seating: No children aged 5 and under

6 – 16-year-olds must be accompanied by a responsible adult aged 18+

No refunds will be given for incorrectly booked tickets

#### **Are accessible tickets available for this event?**

All accessible tickets can be purchased at <https://www.theticketfactory.com/tickets/events/foo-fighters/> or alternatively the call centre can be contact on 0800 640 5001

#### **Is there Blue Badge parking available for the Foo Fighters event?**

For more information on accessible car parking or to purchase accessible car park passes please contact the venues Disability Access Officer, they can be contacted by email - [accessibility@avfc.co.uk](mailto:accessibility@avfc.co.uk)

**More accessibility information is available on the venue website here -**

<https://www.avfc.co.uk/club/disability-accessibility/>

#### **Can I bring my assistance dog to the venue?**

Villa Park welcome all guests using an assistance dog. If you would like to ensure that your assistance dog is familiar with Villa Park and its surroundings before the event, please contact the disability access officer to make these arrangements

#### **How do I get to Villa Park?**

The stadium is approximately 2.2 miles from Birmingham city centre and is easily accessible from all major road routes and motorway networks

We encourage, where possible, the use of public transport to get to and from the venue. The venue website has the most up to date information for travel – <https://www.avfc.co.uk/villa-park/travel-parking>

**Nearest Train Station:** The two nearest stations to Villa Park are Witton Station (approx. 10 minute walk from the stadium) and Aston Rail Station (approx. 15 minute walk from the stadium)

For more information or to plan your journey please visit [Transport for West Midlands](#).

**Nearest Bus Stop:** The main bus routes serving Villa Park are the 7, 11A and 11C alight at Witton Square for the Stadium. Services 65 and 67 also operate within walking distance of Villa Park please alight at Aston Railway Station

**By Car:** For those travelling by car/other vehicles and using a SatNav, please use the postcode B6 6HE  
Please only park in official car parks and do not park in residential areas.

Please note road closures and traffic exclusion zones may be in place around the venue on the day of the concert

**Where is the venue located?**

Aston Villa football stadium  
Villa Park  
Trinity Rd  
Birmingham  
B6 6HE

**Will I be able to buy food and drink at the venue?**

The team at Villa Park will welcome you at one of the many food and beverage kiosks located in and around the stadium

**What is your bag policy?**

Avoid delays - please don't bring bags to the venue, all bags will be subject to a search regime  
Large bags are not permitted and there are no left luggage facilities  
Please check the venue website for specific policies regarding bags closer to the event date

**Can I bring alcohol into the stadium?**

No, only drinks purchased onsite maybe consumed

**What are your COVID-19 requirements?**

Audiences will need to demonstrate their COVID-19 status by providing one of the below:

- Proof of a negative NHS Rapid Lateral Flow Test taken within 24 hours prior to attending.
- Proof of full approved vaccination, 2 doses with the second dose at least 14 days prior to the arrival at the venue.

We reserve the right to implement additional entry requirements to mitigate the spread of COVID-19.

Purchasers will be contacted in advance of the shows with more information.

**Can I get a refund due to COVID-19?**

If you, anyone you live with or anyone in your party is displaying symptoms of COVID-19, we will refund your tickets if you have proof of the below with photo ID and valid ticket

- Proof of a positive COVID-19 test
- Proof of being notified by test and trace to isolate within the event period

For symptoms experienced on the day of the event, proof that you have applied for/ taken a PCR test

All refunds are subject to Ticketmaster's terms and conditions.

Please let us know by 9am on the day of your event to request a refund.

**What happens if my event is cancelled or rescheduled?**

Please wait to hear from your point of purchase directly, they will get in touch with the relevant information

**Can you compensate me for my travel and hotel arrangements if my event is rescheduled or cancelled?**

The only refund you will receive is the cost of the tickets

We will endeavour to let you know as soon possible about an event change or cancellation to give you the opportunity to cancel or reschedule your arrangements

**How do I get a refund if my event is cancelled?**

Please contact your point of purchase direct for further information

**Can I get a refund if the line up changes?**

Refunds are only available if the promoter cancels an event or makes **significant** changes to the venue, date, show time or headline act

**I can't make the event - can I resell my tickets?**

Please check with your point of purchase for details of ethical fan to fan resale  
Reselling through any other channel will render the tickets invalid

**What if I have another query about my booking?**

Please visit: <https://www.gigsandtours.com/customerservice>

**SJM Concerts Terms & Conditions**

1. This ticket is a personal, revocable license and, at all times, remains the property of the Promoters. This ticket must be surrendered to the Promoters upon request.
2. This ticket is sold on behalf of the Promoters to the Consumer. Any tickets purchased by business or traders in breach of the T&Cs of Ticket Sale will be cancelled.
3. Ticket resale is permitted at no more than the price you paid (face value + booking fee). Please only use the official resale partner [www.twickets.live](http://www.twickets.live). Selling tickets through unauthorised resale platforms will breach our T&Cs and those tickets may be cancelled.
4. Ticket sales are limited to 6 per person. Only tickets purchased through approved agents are valid. The venue reserves the right to refuse admission.