

MANCHESTER

Foo Fighters 2021 – Return to the UK

What date is the show at Emirates Old Trafford, Manchester?

The scheduled Foo Fighters show at Emirates Old Trafford, Manchester is **Saturday 25th June 2022**

Who will be performing at the show?

The Foo Fighters will play with special guests St Vincent and Loose Articles

How many tickets can I purchase?

The ticket limit for this event is 6 tickets per person

Why is there a limit on the number of tickets I can buy?

Ticket limits are set to give fans a fair chance of getting tickets

What category of tickets am I buying?

Our general admission venue allocation includes the following tickets: General Admission - Pitch Standing & Unreserved Seating at £65, P1 Reserved Seating at £85. VIP packages are also available, VIP Standing packages at £135, and VIP Best Seat Packages at £150.

All prices above are excluding ticket fulfilment fees

What does 'General Admission - Pitch Standing & Unreserved Seating' mean for the concert being held at Emirates Old Trafford, Manchester?

For concert events only, holders of a 'General Admission - Pitch Standing & Unreserved Seating' ticket will have access to the pitch and an unreserved seating area, with a free flow between the two areas. Unreserved seating is subject to capacity and is on a first come first serve basis.

How will my tickets be sent?

Tickets for this event will be issued via the See Tickets Digital Wallet. Please be aware your tickets will not appear in the wallet until a later date, and you will receive an update in due course. Please visit our support centre for more information about how to obtain your tickets:

<http://support.seetickets.com>.

I haven't received my confirmation email, what should I do?

Please check your junk inbox to see if this has arrived in there

It is also worth noting that during busy periods it can take a little longer to come through

If you are still having issues, please contact your point of purchase direct

Can I amend or change my booking?

All tickets are purchased on a non-refundable or transferable basis

Where is the Ticket Office located?

The Ticket Office is located on the corner of Talbot Road and Brian Statham Way, and can only be accessed from the outside of the ground

What if my ticket does not scan on the day of the event?

In the event that your ticket does not scan at the turnstile, you will be referred to the Ticket Office for physical tickets to be issued. Please note, ID and proof of purchase may be required.

What time will Entrances open?

The Entrance opening time is currently scheduled for 16:00

Please note, the above timings are subject to change

What time will the concert start?

Concert and act start times will be confirmed and communicated at a time closer to the date of the event

What if it rains?

This is an outdoor event and open to the elements, please dress appropriately (including footwear) and bring a waterproof if it looks like rain

What happens if I have a problem whilst at the venue?

Please **ensure** you speak to a member of staff at the venue on the day

Can my child attend the events?

The below age restrictions must be adhered to:

General Admission Standing: No under 14s in the standing area

Reserved Seating: No children aged 5 and under

6 – 16-year-olds must be accompanied by a responsible adult aged 18+

No refunds will be given for incorrectly booked tickets

Are accessible tickets available for this event?

All accessible tickets for Foo Fighters – Return to the UK can be purchased at <https://www.theticketfactory.com/tickets/events/foo-fighters/>, or alternatively the call centre can be contacted on 0800 640 5001.

How do I get around the venue?

There is level access around site; however, if you encounter any difficulties, please ask the nearest steward for assistance

Can I bring my assistance dog to the venue?

Assistance dogs are welcome into Emirates Old Trafford and can stay in wheelchair bays
Kindly note that any assistance dogs must always remain with their owner

Is there Blue Badge parking available for the Foo Fighters event?

Parking for disabled people is available on site on a first-come, first-served basis

If there is a high demand on the day for accessible parking our stewards will do their best to assist you in finding a suitable space

How are Blue Badge parking passes purchased and distributed?

A limited number of permits for Blue Badge Holders are available for purchase from directly from the venue, however, a small number of spaces for Blue Badge Holders will be retained for those attending on the day

More accessibility information is available on the venue website here - <https://cricket.lancashirecricket.co.uk/club/accessibility/>

How do I get to Emirates Old Trafford?

We encourage, where possible, the use of public transport to get to and from the venue.

Nearest Train Station: Manchester Piccadilly, Manchester Victoria and Deansgate Castlefield stations all have access to tram stops, which will take you directly to the venue.

Nearest Metrolink Tram Stop: Old Trafford (this stop is directly outside of the ground)

Nearest Bus Stop: Greater Manchester has an extensive bus network operated by different commercial bus companies

You can plan your journey on the Transport for Greater Manchester website – www.tfgm.com

By Car: For those travelling by car/other vehicles and using a Sat Nav, please use the postcode M16 0PX

More information is provided by the venue, which is available to view here -

<https://emiratesoldtrafford.lancashirecricket.co.uk/media/11790/how-to-find-us-pdf.pdf>

Where is the venue located?

The venue address is:

Emirates Old Trafford

Lancashire Cricket

Talbot Road

Manchester

M16 0PX

Will I be able to buy food and drink at the venue?

The team at the venue will welcome you at one of the many food and beverage kiosks located in and around the stadium

What is your bag policy?

Avoid delays - please don't bring bags to the venue, all bags will be subject to a search regime

Large bags are not permitted and there are no left luggage facilities

Please check the venue website for specific policies regarding bags closer to the event date

Can I bring alcohol into the stadium?

No, only drinks purchased onsite maybe consumed

What are your COVID-19 requirements?

Audiences will need to demonstrate their COVID-19 status by providing one of the below:

- Proof of a negative NHS Rapid Lateral Flow Test taken within 24 hours prior to attending.
- Proof of full approved vaccination, 2 doses with the second dose at least 14 days prior to the arrival at the venue.

We reserve the right to implement additional entry requirements to mitigate the spread of COVID-19.

Purchasers will be contacted in advance of the shows with more information.

Can I get a refund due to COVID-19?

If you, anyone you live with or anyone in your party is displaying symptoms of COVID-19, we will refund your tickets if you have proof of the below with photo ID and valid ticket

- Proof of a positive COVID-19 test
- Proof of being notified by test and trace to isolate within the event period

For symptoms experienced on the day of the event, proof that you have applied for/ taken a PCR test

All refunds are subject to Ticketmaster's terms and conditions.

Please let us know by 9am on the day of your event to request a refund.

What happens if my event is cancelled or rescheduled?

Please wait to hear from your point of purchase directly, they will get in touch with the relevant information

Can you compensate me for my travel and hotel arrangements if my event is rescheduled or cancelled?

The only refund you will receive is the cost of the tickets

We will endeavour to let you know as soon possible about an event change or cancellation to give you the opportunity to cancel or reschedule your arrangements

How do I get a refund if my event is cancelled?

Please contact your point of purchase direct for further information

Can I get a refund if the line up changes?

Refunds are only available if the promoter cancels an event or makes **significant** changes to the venue, date, show time or headline act

I can't make the event - can I resell my tickets?

Please check with your point of purchase for details of ethical fan to fan resale

Reselling through any other channel will render the tickets invalid

What if I have another query about my booking?

Please visit: <https://www.gigsandtours.com/customerservice>

SJM Concerts Terms & Conditions

1. This ticket is a personal, revocable license and, at all times, remains the property of the Promoters. This ticket must be surrendered to the Promoters upon request.
2. This ticket is sold on behalf of the Promoters to the Consumer. Any tickets purchased by business or traders in breach of the T&Cs of Ticket Sale will be cancelled.
3. Ticket resale is permitted at no more than the price you paid (face value + booking fee). Please only use the official resale partner www.twickets.live. Selling tickets through unauthorised resale platforms will breach our T&Cs and those tickets may be cancelled.
4. Ticket sales are limited to 6 per person. Only tickets purchased through approved agents are valid. The venue reserves the right to refuse admission.