

WELCOME TO  
**REKORDER-LAND**

THE HOME OF REKORDERLIG

**FAQs**

**Do I need to pay to enter into the Underbelly Festival site and Rekorder-land experience?**

It's free to enter the Underbelly Festival site and the Rekorder-land experience.

**What time in Underbelly Festival open?**

Underbelly Festival opens at 12pm on weekdays, 11am at weekends, and closes at 11pm Sunday - Wednesday and midnight Thursday - Saturday, with last orders being called 20 mins prior to closing. Please note that closing times may be earlier dependant on weather.

Underbelly Festival FAQs can be found here  
<http://www.underbellyfestival.com/about/faq>

**What time is the Rekorder-land experience open?**

The mixed reality Rekorder-land experience is open at the following times:

DATE	TIME
Thursday 30th May	5pm-10pm
Friday 1st June	5pm-10pm
Saturday 2nd June	12pm-6pm
Sunday 3rd June	12pm-6pm

**Monday 4th June - Saturday 13th July**

DAY	HOURS
Monday	6pm-9pm
Tuesday	6pm-9pm
Wednesday	6pm-9pm
Thursday	5pm-9.30pm
Friday	5pm-9.30pm
Saturday	12pm-7pm
Sunday	12pm-6pm

Times are subject to change.

**Can I book multiple tickets?**

A maximum of 3 tickets can be booked at any one time and all must be for the same time slot.

**What if I have a ticket but my friends don't?**

People without tickets are able to join a designated queue and wait until there is a opening to enter the experience. We cannot guarantee that those without tickets can enter the experience.

**Will the experience take the full 30 minutes?**

The experience will take approximately 5 minutes once you enter Rekorder-land.

**What happens if I'm running late?**

We will always endeavor to fit you in at the earliest opportunity, but there may be an increased wait time if you do not arrive at the beginning of your 30 minute slot.

**I only wear glasses, can I take part in the experience?**

Yes, however the experience is better with contact lenses as the headset is not built to fit over glasses and may be uncomfortable.

**Can I bring a bag?**

Bags must be kept to a minimum, but there is space to store a reasonably sized bag within the experience area.

**Can I take my phone in with me?**

Yes, but as the experience is a sensory experience it's best viewed hands free.

**Do I get a free drink?**

This ticket entitles you to enter the Rekorder-land mixed reality experience. Subject to availability Rekorderlig samples may be given upon exiting the experience.

**What happens if I'm feeling ill during the experience?**

You can leave the experience at any time.

**I'm coming with my children, can they come in with me?**

It's an 18+ only experience.

**What if it's raining?**

The experience is undercover and is not affected by adverse weather conditions.

**Are there any other restrictions to entry?**

If you are visibly intoxicated you will not be allowed in to the experience

**Is the experience wheelchair accessible?**

Yes there is wheelchair access to the Rekorder-land bar and experience. Staff will brief any wheelchair users individually to ensure they get the most out of the experience.

**What if I need to cancel my ticket?**

In the event that you can no longer attend, please contact the Box Office.