# WORTHY VIEW 2025 PRE-ARRIVAL INFORMATION

# **Greetings from the Worthy View 2025 Team!**

Thank you for choosing to stay at Worthy View. We can't wait to see you all on the farm and welcome you to Glastonbury Festival 2025! This letter is your essential guide on staying at Worthy View. It will explain how to get here, the arrival and check in process as well as what facilities are on offer at the campsite and other important information to prepare you for your stay.

Please read **all** the information provided to avoid making any mistakes that might affect your experience.

This letter only comes to you as the lead booker, so please be sure to share it with the rest of your group. For general Festival information, please head to the official Glastonbury Festival website.

If you can't find the answer to your questions below, then do please contact us at <a href="mailto:worthyview@glastonburyfestivals.co.uk">worthyview@glastonburyfestivals.co.uk</a> and we would be more than happy to help.

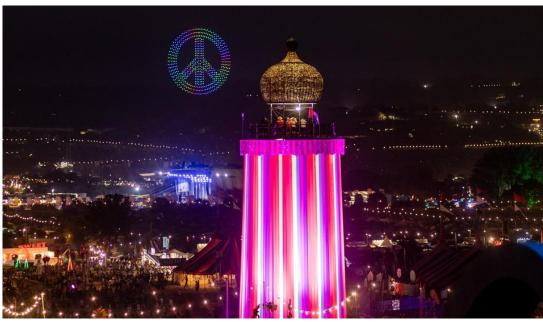


Photo: Matt Cardy

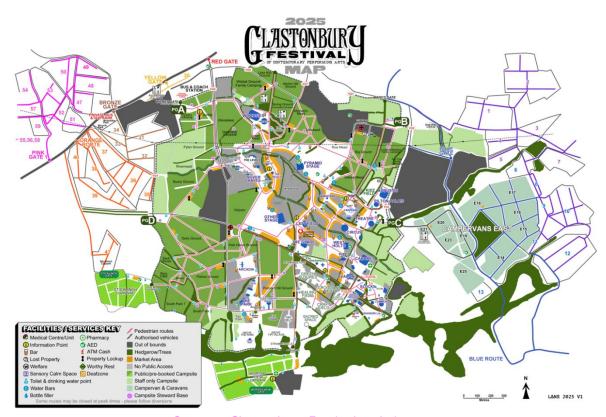
#### **PLEASE BE AWARE:**

- It will not be possible to purchase a Worthy View car pass on the gate. If you missed out on the sale of Worthy View car passes, please purchase a public

- car pass. We will be running a free shuttle bus service to take guests from the Festival Bus and Coach Station right up to the Worthy View Gate.
- The roads around the campsite are exclusively for Worthy View guests. If you are planning on getting dropped off or picked up by a taxi or a friend, you must email us, or let the onsite reception team know, to make the necessary arrangements. If you do not, the vehicle will be redirected to the <a href="Drop and Collect point">Drop and Collect point</a> at the Bath and West Showground.

# **Worthy View Campsite Location**

Worthy View campsite is at the South of the Glastonbury Festival site, situated above the Tipi Field and Strummerville. Access to and from the main Festival is via the Worthy View Checkpoint. Worthy View is clearly signposted from the Festival site and please be aware that it is abbreviated as 'W.V' on some signage. There is a climb of approximately 250m up a hill to the campsite. It is a **STEEP** and winding path. We recommend it is **not suitable for wheelchairs or children's pushchairs**. If you have any injuries or conditions that may impact your mobility, please <u>contact us</u> and we can advise you.



Open on Glastonbury Festival website

# Arrival & Check In

You will receive one barcode per booking, which will scan once for each occupant included in your booking. Phone scanning can present issues, so is also advisable to have a physical backup.

# Group Arrival / Arriving at Different Times

As lead booker, you are responsible for distributing the barcode to any members of your group who will be arriving separately. For security, we would advise that you do NOT distribute the barcode if you don't have to. **The barcode will only permit entry for the number of guests (13 and over) under your booking.** Once the barcode has been scanned the maximum number of times permitted by your booking, it will not permit any further entries and people in your party may be denied entry. Please impress on your party how important it is to keep your barcode safe.

**IMPORTANT**: the barcode only allows access to your accommodation in conjunction with a valid Festival ticket. Your barcode does NOT replace your Festival ticket, which you must present on arrival at Worthy View. Any ticket queries should be referred to See Tickets.

#### Children

Please email us if you are **bringing under 13s on site** to ensure we have enough wristbands on the gate. You will be issued with blank wristbands for the children in your party at Worthy View Reception, please write your contact details on these blank wristbands so we can contact you if your child is lost. In addition to the adults, we allow one child per two & four person accommodation unit and two children per six & eight person accommodation unit.

#### **Arrival and Check in Process**

- Have your Festival ticket in hand and ready to show as you approach the gate.
- Please be prepared that all ticketholders may be required to show some photographic ID.
- Immediately after receiving your general Festival wristband, head to the Worthy View Reception which is located next to the Festival wristbanding/accreditation tent.
- Have your barcode ready to be scanned in exchange for a Worthy View wristband. Please look after your wristband. We are not able to replace lost or damaged wristbands.
- Our friendly reception crew will also hand you each your Festival programme and bag for life.
- If you have already ordered a Glastonbury Chilly's water bottle, you can also collect these from the Worthy View Reception.

Please **do not** make your way to your tent until after you have checked-in and received your Worthy View wristband. Your wristband identifies you to security, stewards and crew as a valid Worthy View guest and you will be challenged if you are not wearing one. You will be required to show your Worthy View wristband to access the campsite from the Festival site. Each Worthy View wristband will be put onto the ticket holder directly by the wristbanding team at the Worthy View

Reception. We cannot give several wristbands to the lead booker to distribute later.

After receiving your Worthy View wristband you can follow the map to your tent. As lead booker, you will receive an email in the couple of days leading up to the Festival including a map of the campsite, your tent number, and general location of your tent. All field names, zones and rows are signposted and the relevant booking details are displayed on the exterior of every tent to help you identify your accommodation. If you have any problems just ask the friendly team at **Worthy View Reception** who will help you. There will also be stewards around to help you carry your stuff – it's a large site!

We also have a Festival **Information Point** inside the Worthy View Reception staffed with a lovely bunch ready to assist and advise you throughout the Festival.

#### Check Out

Please vacate the campsite on the morning of Monday 30th June. (The campsite will be closed at 12 noon.) Please remember to take all your belongings and **LEAVE NO TRACE**.



# **Access to Worthy View**

#### **Pedestrian Access**

We understand you may have car shared with people who are not staying at Worthy View. You can either take the free shuttle bus service GF5 from the Festival Bus and Coach station or enter via Pedestrian Gate A, B. C or D, receive a Festival wristband and walk across the site to Worthy View Campsite. The entrance is located at the top of the Tipi Field and Stone Circle next to Strummerville.

At the Worthy View Checkpoint you will need to show your barcode to the security who will allow you to come up to Worthy View Reception tent to collect

your Worthy View wristband. Please make sure you do this straight away as you will be challenged within the campsite if you're not wearing the correct Worthy View wristband in addition to your Festival wristband. Please also be aware that your Worthy View wristband permits your re-entry into the campsite from the Festival site and if you are not wearing it security will not allow you access.

#### Free Shuttle Bus Services

We have two free shuttle services in operation to get you to Worthy View, please see below for details. At non-peak times these buses take 45mins - 1 hour to arrive at Worthy View but expect a longer travel time during peak hours as they travel on the same roads as the cars.

Please note if you need to get connections on Monday morning we advise allowing 4-6 hours for queuing for the shuttle and travelling to the bus station or train station. If you are not carrying many belongings you may prefer to walk across the site to avoid the peak queues.

# **Shuttle Bus Access from Castle Cary Train Station**

There is a free direct shuttle bus from Castle Cary Train Station to Worthy View. This service will be signposted Worthy View and is service **GF4**.

- Wednesday 25<sup>th</sup>: 08:00 23:59
- Thursday 26<sup>th</sup>: 8:00 23:59
- Friday 27th: No direct service, please transfer from Festival Bus Station
- Saturday 28th: No direct service, please transfer from Festival Bus Station
- Sunday 29<sup>th</sup>: 12:00 20:00
- Monday 30<sup>th</sup>: 01:00 14:30

#### Shuttle Bus Access from the Festival Bus Station

There will also be a free shuttle bus from Festival Bus Station to Worthy View. This service will be signposted Worthy View and is service **GF5**.

- Wednesday 25<sup>th</sup>: 08:00 23:00
- Thursday 26<sup>th</sup>: 08:00 23:00
- Friday 27<sup>th</sup>: 10:00 22:00
- Saturday 28th: 10:00 22:00
- Sunday 29<sup>th</sup>: 12:00 21:00
- Monday 30<sup>th</sup>: 01:00 14:30

#### **Vehicle Access**

Vehicle access to the Worthy View Car Park is approached:

- From the north via the A37 from Bristol, then the A39 to Wells and Glastonbury and then the A361 towards the site.
- From the West via the A39 and A361 to Glastonbury and then the A361 towards the site.
- From the South and East via the A37.

Please follow instructions sent out with your car park ticket and follow the road signs in place, as there are a number of road closures in place and one-way systems in operation.

The car park is in close proximity to the campsite and is only accessible to cars with a Worthy View Car Park Pass.

**Don't forget**, it will not be possible to purchase a Worthy View car pass on the gate.

# **Drop-offs and Collections**

We are strictly only allowing Worthy View guests to get dropped off or collected from Worthy View and only standard sized vehicles are permitted to do so.. If you are planning on getting dropped off or picked up by a taxi or a friend, you **must** email us, or let the onsite reception team know, to make the necessary arrangements. If you do not, the vehicle will be redirected to the <u>Drop and Collect point</u> at the Bath and West Showground.

# Staying at Worthy View

# Whilst staying at Worthy View:

- We want everyone who stays at Worthy View to have a great time, but please do so responsibly, taking care of yourself and others.
- Please respect your neighbours, particularly late at night by keeping noise to a minimum on the campsite.
- Please use the bin bags provided and put all your rubbish and into the litter and recycling bins located around the campsite.
- You must keep your Worthy View wristband on at ALL times.
- Please use the urinals and toilets provided.
- Follow the advice and instructions of the Worthy View crew including site crew, security and stewards.

# The following items are not permitted at Worthy View:

- Extra tents or gazebos
- Trading of any sort other than that permitted by the organisers
- Sound systems
- Fireworks/Chinese lanterns/flares/generators/weapons/laser equipment
- Glass containers of ANY KIND (including perfume etc)
- Illegal substances
- Animals (except guide dogs)
- Fires
- Smoking in enclosed public areas and your accommodation unit

#### Accommodation

The tents at Worthy View **do not** include beds or bedding, so you will need to

bring these with you. Please take all your bedding home with you at the end of the Festival.

#### Showers

Worthy View provides exclusive showers for our guests. Demand can be very high at peak times which can generate long queues and can cause issues with the water supply so these are some things to bear in mind:

- The showers are communal / semi-partitioned, with a large communal changing area. You may want to bring a bikini or swimming shorts if you don't want to shower in the nude!
- They are separated into male, female and all-gendered shower units.
- We encourage everyone to prepare for the showers in the changing room to speed up the flow of people in the shower units themselves.
- Showers will not be open 24 hours so please check the opening times when you arrive.
- The queues are the largest between 8:00 and 10:00am, so why not freshen up for the evening ahead instead?
- The water tanks need to refill and this can take a while as we are located on top of a hill, so there can be some downtimes. Showering outside of peak hours is advisable.
- Please use water sparingly and try to stick to a 3-5 minute shower so everyone can enjoy the facilities.
- It's a festival so why not take some time out from your usual routine, and go without a shower for a day!

#### **Toilets**

We provide a good quantity of toilets at Worthy View that include blocks of flushing loos located near the Village Green traders, plus blocks of compost loos at various locations around the campsite.

We always want to have first class facilities at Worthy View and have a dedicated team of cleaners regularly servicing the toilets. In addition to our flushing toilets, we also offer compost loos at Worthy View. We have found compost loos to be far more effective across the Festival; if used properly they smell less and they require less servicing which means less vehicles moving around the site. The other great thing is that they require no chemicals, use no water and the waste is compostable so they are a far more environmentally friendly than the alternative options. Please be mindful of the compost-ability of the waste and do not discard any non-biodegradable items down these toilets. Bins for such non-compostable items are available all around the campsite so please use them! Hand sanitizer is provided for guest use after the compost toilets.

#### **Sink Units**

Sinks with push taps are located at the main toilet block and along the hedge

rows at various locations around the campsite, so you can brush your teeth, wash your face and clean any pots & pans.

# Please don't use the sinks in the toilet trailers to brush your teeth as they are for hand washing only!

#### The Pamper Parlour

There are no electrical points at Worthy View for hair styling equipment. Instead, head to the Pamper Parlour which boasts salon standard hair dryers, curlers and straighteners, all just waiting to help make you look fabulous before you head into the Festival! Prices will be listed outside the tent.

# The Village Green Food and Drink

Head to The Village Green to relax and refuel. It's the perfect place to have a break from the hustle and bustle of the Festival.

We will be offering a range of food options including woodfired pizza, bagels, burgers and gourmet sausages as well as ice-cream and homemade pastries. You'll find plenty of tea and coffee options to start your day as well as freshly made juices, smoothies and shots, or treat yourself to an artisan drinking chocolate!

Hang out, listen to music and meet friends at Fatboy's Bar which will be serving a selection of beer, cider, spirits and cocktails.

All our Traders offer Vegetarian, Vegan and Gluten/Dairy Free options. Not all dietary requirements can be covered but we hope there is something for everyone at Worthy View.

#### Shop

The shop at Worthy View will provide a small selection of essential items such as bread, fruit, snacks, sun cream, ear buds, loo paper, paracetamol, cigarette papers and lighters.

#### Alcohol

You are allowed to bring your own alcohol to Glastonbury Festival, but we only allow a reasonable quantity for personal consumption (no more than you can carry in your hands on your first arrival to the campsite). Please do remember glass is not permitted on site and will be confiscated.

When consuming alcohol you should drink responsibly, make sure you stay within your limits and keep a lookout for your friends. Anyone suspected of selling alcohol on the site or bringing excessive amounts into the event will also have it confiscated by security.

We will be operating a Challenge 25 policy at all bars at Worthy View, so please do not be offended if you are asked for proof of age when you buy alcohol or attempt to bring alcohol on to the site.

#### Drugs

Dealing or using illegal drugs is not permitted at Worthy View and drug enforcement laws are applicable on this site. Security and stewarding staff will be on site to deal with any drug offences in accordance with national laws and guidelines and supported by Avon & Somerset Police. You would also be evicted from the campsite and prevented from entering the Festival.

Experimenting with drugs can lead to adverse reactions. If you do take drugs and you become ill, depressed or frightened please ask a steward to direct you to one of the facilities on site which can help and support you. Worthy View also has its own medical cabin with a team of first-aiders and a defibrillator. Please familiarise yourself with the location of the medical cabin on arrival.

# Other Useful Information

# **Staying Hydrated**

There are plenty of water refill points around the Festival site, with safe drinking water. So please bring a reusable bottle that you can fill up. More information about the Festival's efforts towards less landfill can be found here.



#### **Vodafone Battery Exchange**

At the Battery Exchange, Festival-goers can hire a battery pack for the entire Festival weekend. Each day, you can swap your battery pack for another fully charged pack at either the Worthy View Battery Exchange, the Connect & Charge near Left Field or the Battery Exchange opposite San Remo. Battery Packs cost £20 to hire plus a £10 deposit. If you return the Battery Pack at any point over the weekend, your deposit will be returned.

The Worthy View Battery Exchange will be open: Wednesday: 10:00am - 11:00pm

Thursday: Sunday 8:00am - 11:00pm

Monday: 8:00am - 12:00pm

Battery packs can be purchased in advance <a href="here">here</a> or at the Festival.

#### Lockers

There are free property lock ups at the bottom of the Tipi Field.

# If you need any help during your stay

Please do remember that the Worthy View Team are here to help and if you encounter any issues during your stay, speak to a member of our friendly crew at the **Worthy View Reception**, and we will do our best to fix any problems.

# Time to get excited!

That's enough advice and information for now. Time to get excited about the Glastonbury <u>line up!</u> And why not check out the <u>BBC Glastonbury Live Webcam</u> and watch the Festival grow?

Please get in touch if you need any further clarification. Email us at worthyview@glastonburyfestivals.co.uk.

#### DO NOT REPLY TO THIS EMAIL NEWSLETTER AS EMAILS WILL GET LOST.

See you all soon! The Worthy View Team