# Worthy View 2023 Useful Information

# Welcome to Worthy View 2023!

The Worthy View Team can't wait to meet you all on the farm very soon. We hope you are geared up for a great weekend and to experience the spectacle of Glastonbury Festival 2023! At Worthy View we want to make your experience all the more special. Whether you are a returning guest or a first timer, please read this information thoroughly in preparation for your stay.

This is your guide on the arrival and check in processes, as well as the onsite facilities and should operate as your FAQ's. **Please share this with the rest of your group, as it only comes to you as Lead Booker.** 

If you can't find the answer to your questions below, then do please contact us, we're here to help! Likewise, we are always looking to improve so do send any feedback through to us too.



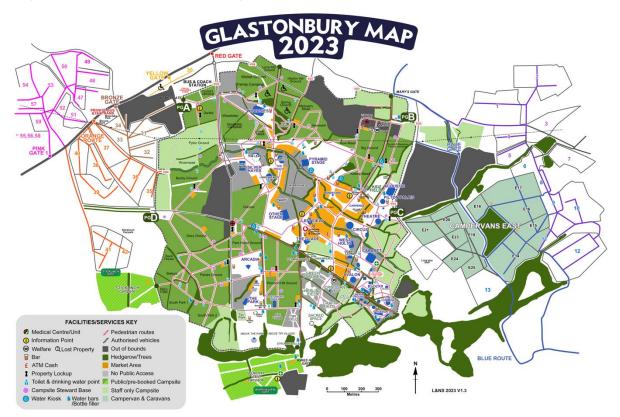
# Stay in the loop!

Throughout the event we will be tweeting lots of info and updates, so stay in touch, beat the queues and prepare for the weather by following us on twitter <u>@worthyview</u>

Watch the Festival grow on the BBC Glastonbury webcam! https://www.bbc.co.uk/events/glastonbury/webcam

# **Worthy View Campsite Location**

Worthy View campsite is at the South of Glastonbury Festival site, situated above the Tipi Field and Strummerville. Access to and from the main Festival is via the Worthy View Checkpoint. Worthy View is clearly signposted from the Festival site and please be aware that it is abbreviated as 'W.V' on some signage. There is a climb of approximately 250m up a hill to the campsite. It is a **STEEP** and winding path. We recommend it is **not suitable for wheelchairs or children's pushchairs**. If you have any injuries or conditions that may impact your mobility, or if you have any concerns at all, please <u>contact us</u> and we can advise you.



# Arrival & Check In

You will receive one barcode per booking, which will scan once for each occupant included in your booking. Phone scanning can present issues, so is also advisable to have a physical backup.

# Group Arrival / Arriving at Different Times

As lead booker, you are responsible for distributing the barcode to any members of your group who will be arriving separately. For security, we would advise that you do NOT distribute the barcode if you don't have to. **The barcode will only permit entry for the number of guests (13 and over) under your booking.** Once the barcode has been scanned the maximum number of times permitted by your booking, it will not permit any further entries and people in your party may be denied entry. Please impress on your party how important it is to keep your barcode safe. **IMPORTANT**: the barcode only allows access to your accommodation in conjunction with a valid Festival ticket. Your barcode does NOT replace your Festival ticket, which you must present on arrival at Worthy View. Any ticket queries should be referred to <u>See Tickets</u>.

#### Children

Please email us if you are **bringing under 13s, on site** to ensure we have enough wristbands on the gate. You will also be issued with blank wristbands for the children in your party at Worthy View Reception, please write your contact details on these blank wristbands so we can contact you if your child is lost. In addition to the adults, we allow one child per two & four person accommodation unit and two children per six & eight person accommodation unit.

#### **Arrival and Check in Process**

- Have your Festival ticket in hand and ready to show as you approach the gate.
- Please be prepared that all ticketholders may be required to show some photographic ID.
- After receiving your general Festival wristband head to the Worthy View Reception which is located near the Festival wristbanding/accreditation tent.
- Have your barcode ready to be scanned in exchange for a Worthy View wristband. Please look after this as we are not able to replace lost or damaged wristbands.
- Our friendly reception crew will also hand you your Festival programmes and bag for life.
- If you have already ordered a Glastonbury stainless steel water bottle, you can also collect these from the Worthy View Reception.

Please **do not** make your way to your tent until after you have checked-in and received your Worthy View wristband. Your wristband identifies you to security, stewards and crew as a valued Worthy View guest and you will be challenged if you are not wearing one. You will be required to show your Worthy View wristband to access the campsite from the Festival site.

Each Worthy view wristband will be put onto the ticket holder directly by the wristbanding team at the Worthy View Reception. We cannot give several wristbands to the lead booker to distribute later.

After receiving your Worthy View wristband you can follow the map to your tent. As lead booker, you will receive an email in the couple of days leading up to the Festival including a map of the campsite, your tent number, and general location of your tent. All field names, zones and rows are clearly signposted at Worthy View and the relevant booking details are displayed on the exterior of every tent to help you identify your accommodation. If you have any problems just ask the friendly team at **Worthy View Reception** who will help you. There will also be stewards around to help you carry your stuff – it's a large site!

We also have a Festival **Information Point** inside the Worthy View Reception staffed with a lovely bunch ready to assist and advise you throughout the Festival.

# **Check Out**

Please vacate the campsite on the morning of Monday 26th June. (The campsite will be closed at 12 noon.) Please remember to take all of your belongings and **LEAVE NO TRACE**.



# Access to Worthy View

#### **Pedestrian Access**

We understand you may have car shared with people who are not staying at Worthy View and have to enter Glastonbury Festival through Pedestrian Gates A, B, C or D. If this is the case you will receive a Festival wristband on entry and can walk across the site to Worthy View Campsite at the top of the tipi field and stone circle next to Strummerville.

As you approach Worthy View Checkpoint you will need to show your barcode to the security who will allow you to come up to Worthy View Reception tent to collect your Worthy View wristband. Please make sure you do this straight away as you will be challenged within the campsite if you're not wearing the correct Worthy View wristband in addition to your Festival wristband. Please also be aware that your Worthy View wristband permits your re-entry into the campsite from the Festival site and if you are not wearing it security will not allow you access.

If you have a friend arriving with you who is not staying in Worthy View, they will be directed to Kings Hill Pedestrian Gate where they can get accredited and enter the Festival.

# Free Shuttle Bus Services

We have two free shuttle services in operation to get you to Worthy View, please see below for details. At non-peak times these buses take 45mins - 1 hour to arrive at Worthy View but expect a longer travel time during peak hours as they travel on the same roads as the cars. Please note if you need to get connections on Monday morning we advise allowing 4-6 hours for queuing for the shuttle and travelling to the bus station or train station. If you are not carrying many belongings you may prefer to walk across the site to avoid the peak queues.

# Shuttle Bus Access from Castle Cary Train Station

There is a free direct shuttle bus from Castle Cary Train Station to Worthy View. This service will be signposted Worthy View and is service **GF4**.

- Wednesday 21st 08:00 23:59
- Thursday 22nd 8:00 23:59
- Friday 23rd No direct service, please transfer from Festival Bus Station
- Saturday 24th No direct service, please transfer from Festival Bus Station
- Sunday 25th 12:00 20:00
- Monday 26th 01:30 14:30

# Shuttle Bus Access from the Festival Bus Station

There will also be a free shuttle bus from Festival Bus Station to Worthy View. This service will be signposted Worthy View and is service **GF5**.

- Wednesday 21st: 10:00 23:00
- Thursday 22nd: 10:00 23:00
- Friday 23rd: 10:00 22:00
- Saturday 24th: 10:00 22:00
- Sunday 25th: 12:00 21:00
- Monday 26th: 01:30 14:30

# Vehicle Access

Vehicle access to the Worthy View Car Park is approached:

• From the north via the A37 from Bristol, then the A39 to Wells and Glastonbury and then the A361 towards the site

- From the West via the A39 and A361 to Glastonbury and then the A361 towards the site
- From the South and East via the A37

Please follow instructions sent out with your car park ticket and follow the road signs in place, as there are a number of road closures in place and one-way systems in operation.

The car park is in close proximity to the campsite and is only accessible to cars with a Worthy View Car Park Pass. If you require a Worthy View Car Park Pass and have not yet ordered one, they will be available to purchase for £60 (cash only) on the gate. Please have the exact amount ready to hand over upon arrival.

# **Pick Up and Collection Point**

For those being dropped-off at the Festival there is a 24 hour Drop and Collect service with a 24/7 bus service that runs to and from the Festival Bus Station (by PGA) continuously. The Drop and Collect will be open for the public from 9:00am on Tuesday 20th onwards and remains open until 20:00 on Monday 26th.

It is located to the east of the site. Head towards Evercreech on the A371 and follow the signs for Drop and Collect or DC. Plan a route that keeps you away from the immediate area of the Festival as the A361 is closed for through traffic on the Monday after the Festival between Glastonbury and Shepton Mallet.

Travel between PGA and Worthy View via the shuttle buses (see times above) or by walking across the Festival if not carrying many belongings.

# Accommodation

#### Worthy View Accommodation

The tents at Worthy View **do not** include beds or bedding, so you will need to bring these with you. **Please take all your bedding home with you at the end of the Festival.** 

# **Staying at Worthy View**

#### Whilst staying at Worthy View:

• We want everyone who stays at Worthy View to have a great time, but please do so responsibly, taking care of yourself and others.

- Please respect your neighbours, particularly late at night by keeping noise to a minimum on the campsite.
- Please use the litter and recycling bins provided
- You must keep your Worthy View wristband on at ALL times
- Please use the urinals and toilets provided
- Follow the advice and instructions of the Worthy View crew including site crew, security and stewards.

#### The following items are not permitted at Worthy View:

- Extra tents or gazebos
- Trading of any sort other than that permitted by the organisers.
- Sound systems
- Fireworks/Chinese lanterns/flares/generators/weapons/laser equipment
- Glass containers of ANY KIND (including perfume etc)
- Illegal substances
- Animals (except guide dogs)
- Fires
- Smoking in enclosed public areas and your accommodation unit

#### Showers

Worthy View provides exclusive showers for our guests. Demand can be very high at peak times which can generate long queues and can cause issues with the water supply so these are some things to bear in mind:

- The showers are communal / semi-partitioned, with a large communal changing area. You may want to bring a bikini or swimming shorts if you don't want to shower in the nude!
- They are separated into male and female shower units.
- We encourage everyone to prepare for the showers in the changing room to speed up the flow of people in the shower units themselves.
- Showers will not be open 24 hours so please check the opening times when you arrive.
- The queues are the largest between 8:00 and 10:00am, so why not freshen up for the evening ahead instead?
- The water tanks need to refill and this can take a while as we are located on top of a hill, so there can be some downtimes. Showering outside of peak hours is advisable.
- Keep in touch with @worthyview for updates and to discover the quieter times and current shower availability.
- Please use water sparingly and try to stick to a 3-5 minute shower so everyone can enjoy the facilities.
- It's a Festival so why not take some time out from your usual routine, and go without a shower for a day!

#### Toilets

We provide a good quantity of toilets at Worthy View that include blocks of flushing loos located near the Village Green traders, plus blocks of compost loos at various strategic locations around the campsite.

We always want to have first class facilities at Worthy View and have a dedicated team of cleaners regularly servicing the toilets. In addition to our flushing toilets, we also offer compost loos at Worthy View. We have found compost loos to be far more effective across the Festival; if used properly they smell less and they require less servicing which means less vehicles moving around the site. The other great thing is that they require no chemicals, use no water and the waste is compostable so they are a far more environmentally friendly than the alternative options. Please be mindful of the compost-ability of the waste and do not discard any non-biodegradable items down these toilets. Bins for such non-compostable items are available all around the campsite so please use them! Hand sanitizer is provided for guest use after the compost toilets.

#### Sink Units

Sinks with push taps are located at the main toilet block and along the hedge rows at various locations around the campsite, so you can brush your teeth, wash your face and clean any pots & pans.

Please don't use the sinks in the toilet trailers to brush your teeth as they are for hand washing only!

#### **The Pamper Parlour**

There are no electrical points at Worthy View for hair styling equipment. Instead, head to the Pamper Parlour which boasts new salon standard hair dryers, curlers and straighteners, all just waiting to help make you look fabulous! Prices will be listed outside the tent.

#### The Village Green Food and Drink

The Village Green at Worthy View is the perfect pit stop to refuel, meet friends, recuperate with a refreshing drink or just relax. We want you to know that you can get great food before heading down into the throng of the Festival or a decent snack or dinner if you're popping back to freshen up for the night time.

From a full English, bagels and sarnies to woodfired pizzas, mezze plates and toasties, there should be plenty of options to choose from for breakfast, lunch and dinner! There will also be a bar with a selection of beer, cider, spirits and cocktails. All our Traders offer Vegetarian, Vegan and Gluten/Dairy Free options. Not all dietary requirements can be covered but we hope there is something for everyone at Worthy View.

#### **Camping supplies**

Airbeds will be available from the shop at Worthy View along with other camping supplies including sleeping bags, torches, pillows, and warm socks. The shop will also provide a limited selection of essential items such as bread, fruit, snacks, sun cream, ear buds, biodegradable wipes, loo paper, paracetamol, cigarette papers, and lighters.

#### Alcohol

You are allowed to bring your own alcohol to Glastonbury Festival, but we only allow a reasonable quantity for personal consumption (no more than you can carry in your hands on your first arrival to the campsite). Please do remember glass is not permitted on site and will be confiscated.

When consuming alcohol you should drink responsibly, make sure you stay within your limits and keep a lookout for your friends. Anyone suspected of selling alcohol on the site or bringing excessive amounts into the event will also have it confiscated by security.

We will be operating a Challenge 25 policy at all bars at Worthy View, so please do not be offended if you are asked for proof of age when you buy alcohol or attempt to bring alcohol on to the site.

#### Drugs

Dealing or using illegal drugs is not permitted at Worthy View and drug enforcement laws are applicable on this site. Security and stewarding staff will be on site to deal with any drug offences in accordance with national laws and guidelines and supported by Avon & Somerset Police. You would also be evicted from the campsite and prevented from entering the Festival.

Experimenting with drugs can lead to adverse reactions. If you do take drugs and you become ill, depressed or frightened please ask a steward to direct you to one of the facilities on site which can help and support you. Worthy View also has its own medical cabin with a team of first-aiders and a defibrillator. Please familiarise yourself with the location of the medical cabin on arrival.

# **Other Useful Information**

#### **Staying Hydrated**

There are lots (and we mean LOTS!) of water refill points around the Festival site, with safe drinking water. So please bring a reusable bottle that you can fill up. More information about the Festival's efforts towards less landfill can be found <u>here</u>.

#### **Glastonbury Water Bottle**

If you have already ordered a Glastonbury stainless steel water bottle, you can collect these from the Worthy View Reception.

#### **Mobile Phone Charging**

We do not provide electrical sockets phone charging facilities for guest use. You can charge your phone for free at the Vodaphone charging station in the main Festival.

#### Lockers

There are lockers at the bottom of the Tipi Field. More info here.

Phew.. Enough advice and information for now! Time to get excited about the Glastonbury line up!

Please get in touch if you need any further clarification. Email us at worthyview@glastonburyfestivals.co.uk.

#### DO NOT REPLY TO THIS EMAIL NEWSLETTER AS EMAILS WILL GET LOST.

Please do remember that the Worthy View Team are here to help and if you encounter any issues during your stay, speak to a member of our friendly crew at the **Worthy View Reception**, and we will do our best to fix any problems.

We're really looking forward to seeing you all for another amazing year! The Worthy View Team