

The Greatest Gathering Ticket Terms and Conditions

These terms and conditions (terms) apply to any purchase of tickets for Alstom presents The Greatest Gathering, to take place between Friday 1 and Sunday 3 August 2025 at Alstom's factory located at Derby Litchurch Lane Works, DE24 8AD, UK.

Please read these terms carefully before you order tickets from us.

By purchasing tickets you are entering into an agreement with Alstom Engineering and Services Limited (we, us, our) on these terms.

Our registered VAT number is GB 507 9429 27.

Tickets

In buying tickets from us you understand and agree that:

- payment is required at the point of booking in order to secure your ticket;
- tickets are valid only for the The Greatest Gathering, the number of person(s), the date, and the opening and closing times stated upon them;
- during your visit you must retain your tickets safely for production on demand by our representatives and to gain re-entry where necessary;
- tickets are non-refundable and non-exchangeable unless the event is cancelled by Alstom;
- Derby Litchurch Lane Works is both a historic site and a working industrial site, therefore has some uneven surfaces and certain areas will remain strictly off limits to the general public. We will take reasonable steps to accommodate those with mobility issues; and
- Alstom reserves the right to refuse admission to The Greatest Gathering to ensure the safety of its staff, event partners and other visitors.

e-tickets

All tickets sold for The Greatest Gathering will be supplied as an electronic ticket (e-ticket) by the event's ticketing partner, See Tickets.

Once your online booking has been confirmed an order confirmation will be sent to the email address you specified in your order, at which point a contract will come into existence between you and us. No agreement is formed between you and us for the sale of e-tickets until we email you with this confirmation.

It is your responsibility to check prior to purchase that the information you have supplied to us with regards to your e-ticket requirements is accurate.

All commission payments are included in the price you pay for your ticket.

Your e-ticket(s) will be scanned on entrance to the Works using a barcode reader.

Your responsibilities

While entering and visiting Derby Litchurch Lane Works, you agree to:

- provide a legible electronic version on a mobile device or a printout of your e-ticket. You may also be required to show the credit or debit card used for the purchase, in order to validate your e-ticket;
- comply with mandatory bag searches upon entry;
- not carry out any activity whilst on site which is damaging, dangerous, offensive, illegal or immoral;
- refrain from smoking (including vaping), except in designated areas;
- not use professional audio-visual equipment (i.e. not hand-held) at any time whilst on the site. As a condition of entry to the Works, you assign (by way of present assignment of future copyright) the copyright in any photographs or recordings that you make in breach of this restriction;
- not copy any material which is protected by copyright without the consent of the relevant copyright owner. If this occurs you may face criminal or civil penalties;
- be featured in any filming, photography and/or sound recordings by Alstom or third parties to be used in perpetuity without payment. You are responsible for bringing this to the attention of any person for whom you have bought tickets. We will take reasonable steps to let visitors know if filming or photography is taking place during their visit;
- wear closed-toe footwear, that are sensible for navigating uneven surfaces;
- ensure visitors under 16 years of age are accompanied, at all times, by an adult;
- not come with pets, except guide dogs;
- seated proceedings (i.e. in the Mobility Theatre) during The Greatest Gathering are unallocated and are available on a first-come, first-served basis; and
- abide by the Alstom UK and Ireland safety and well-being policies in place on site. To ensure the safety for all our visitors throughout the event, the **following items will be prohibited**:
 - Bags over 20 litre capacity
 - Alcohol
 - Glass bottles and glass containers
 - BBQs
 - Restricted and illegal substances
 - Offensive weapons
 - Items that are deemed dangerous, offensive or unsuitable
 - Drones or remote-controlled aircraft
 - Step ladders or any similar item which may obstruct another attendees' view
 - Lasers
 - Fireworks, pyrotechnics and flares
 - Any items which might be used to undertake ambush marketing
 - Smoke canisters
 - Tents and shelters
 - Four-wheeled carry carts (excluding those used to carry children but they must be empty at the gate)
 - Powered scooters (excluding disability scooters) and hover boards
 - Electric or manual cycles

- Sun parasols
- Any item which in the opinion of Alstom may be used for the purpose of protest within the site, including, but not limited to flags, clothing or any other item for the purpose of locking on
- Ticket holders shall not be permitted to enter the venue in fancy dress or clothing that in the opinion of Alstom is not appropriate for The Greatest Gathering or to be worn or taken into the venue

Our responsibilities

We are responsible for loss or damage you suffer that is a foreseeable result of our failure to comply with these terms. This includes liability for:

- death or personal injury caused by our negligence or the negligence of our employees or subcontractors,
- fraud or fraudulent misrepresentation, and
- breach of your legal rights in relation to your e-tickets.

We are not responsible for any loss or damage that is not foreseeable.

Furthermore, we are not liable for business losses. We only supply e-tickets pursuant to these terms for private use. If you use the e-tickets for any commercial, business or resale purpose we will not be liable to you for any loss of business, loss of revenue, loss of profits or loss of business opportunity.

Ticket resale

You may not resell tickets without our prior written consent (which may be withheld or conditioned). We may (subject to our sole discretion) refuse entry to any person who attempts to enter The Greatest Gathering with a ticket that has been resold without our written consent and no compensation whatsoever is payable by us if this occurs.

Lost tickets

We will not be responsible for any tickets that are lost, stolen or destroyed. Replacement tickets will be issued at our discretion.

Parking

There will be no on-site parking, except for limited spaces for those with Blue Badge parking permits and which will need to be reserved in advance. We will be encouraging visitors to arrive by public transport, with Derby railway station only a 15-minute walk from our site. We are also exploring a park and ride option for those that wish to drive, but there are no further details at this time.

Compliance

We have the right, without liability to you, to refuse to allow you to enter The Greatest Gathering and/or to escort you from our premises if you, in our judgement, breach any of these terms.

Cancellation

Should cancellation of The Greatest Gathering be necessary we will attempt to contact you (by E-mail to the E-mail address provided in your order) in advance to arrange a refund. Please check your E-mail inbox before travelling to Derby to avoid an unnecessary journey should The Greatest Gathering be cancelled.

Neither Alstom or any event partner shall be liable for any loss of enjoyment or wasted expenditure. Personal arrangements including travel, accommodation, subsistence relating to The Greatest Gathering which have been arranged by you are at your own risk.