



ANDY & THE ODD SOCKS – FREQUENTLY ASKED QUESTIONS

AGE RESTRICTION

Whilst this is an all ages performance, the show has been designed for children aged 3 and over. We recommend you use your own discretion but it's recommended that anyone under 3 wears ear defenders/ protection.

FROM WHAT AGE DO CHILDREN NEED A TICKET? CAN CHILDREN UNDER A CERTAIN AGE GO FOR FREE?

Age restriction and babes in arms policy varies for each venue, therefore please check on their website or with their box office directly.

IS THERE AN AREA TO STORE MY BUGGY OR PRAM AT THE VENUE? IS THERE A CLOAKROOM?

Please contact the venue you're attending for further information on buggy storage or cloakroom.

HOW MANY MEET & GREET VOUCHERS DO I NEED TO BUY? DOES THE VOUCHER INCLUDE ACCESS TO THE SHOW AS WELL?

One Meet & Greet Voucher will allow up to four people to attend the meet & greet with Andy & The Band. This can be any combination of child/adult (E.G.: x2 adults and x2 kids, 1 adult and 3 kids)

PLEASE NOTE: THE MEET AND GREET VOUCHER IS NOT AN ENTRY TICKET. TICKETS TO THE SHOW HAVE TO BE PURCHASED SEPARATELY.

DO I NEED A MEET & GREET TICKET FOR BABES IN ARMS?

Children with a babes in arms ticket issued by the venue, will be allowed to attend the Meet & Greet without a voucher. Please note parents will need to hold the child at all times when accessing the Meet & Greet.

HOW DO I ACCESS THE MEET & GREET? WILL I RECEIVE A TICKET?

You will not receive a ticket or voucher prior to the event. On the day of the show, at the end of the performance, the venue staff will direct you to the queue for the meet & greet. You will then be checked in via a list, therefore please state the name of the ticketholder (the person that bought the ticket).

ACCESSIBILITY

For any information in regards to accessibility, please contact the venue directly or check information on their website for further information.

For any concern about show suitability, please contact customerservices@kilimanjarolive.co.uk

TICKETS ARE NOT AVAILABLE FOR MY CHOSEN SHOW, ARE THEY SOLD OUT?

If a show is sold out, this will be stated on the venue website when trying to buy a ticket. If in doubt, please contact the venue box office.

HOW LONG IS THE SHOW?

The show is approximately 1 hour long (please note this is subject to change). **We estimate around 30 minutes of live music as part of the show.**

WHERE ARE MY TICKETS?

If you have queries on your tickets, please contact the ticket agent you bought them from.

I HAVE ANOTHER PROBLEM NOT LISTED HERE

For any question in regards to how to get to the venue, bringing food or drinks in the show, facilities, parking, please check with the venue you're attending directly (via their website or customer services team).

For any query in regards to your tickets or the show, please email customerservices@kilimanjarolive.co.uk. Please note that if you have bought your tickets with the venue, you will need to contact their box office.