If you booked between 01/12/2021 – 30/11/2022 please follow this link for the TicketPlan terms and conditions

[https://c.ststat.net/content/seetickets/webadminuploads/AST%20-%20Refund%20Promise%20-](https://c.ststat.net/content/seetickets/webadminuploads/AST%20-%20Refund%20Promise%20-%202021%20TEX_nIqweLYBblzg.pdf)

[%202021%20TEX\_nIqweLYBblzg.pdf](https://c.ststat.net/content/seetickets/webadminuploads/AST%20-%20Refund%20Promise%20-%202021%20TEX_nIqweLYBblzg.pdf)

If you booked on or after 01/12/2022 please follow this link for the TicketPlan terms and conditions

<https://c.ststat.net/content/seetickets/webadminuploads/AST%20-%20Refund%20Promise%20-%20102022_NJCDTEXLBj-Kx.pdf>