

We are just dropping you an email before you attend Dr. Nerium's Garden Of Ghouls at Birmingham Botanical Gardens. Dr. Nerium is looking forward to seeing you there! In advance, we wanted to give you a few bits of important information to make your experience with us even better.

### **UPON ARRIVAL**

Upon arrival at the Birmingham Botanical Gardens please head to the rear of the main car park. Please note there is no parking available onsite, however, we have a very limited number of spaces for Blue Badge holders only. We encourage all visitors to use nearby parking facilities.

### **ENTRY TIMES**

The grounds of the Birmingham Botanical Gardens will close daily at dusk. Dr. Nerium's Garden of Ghouls will open from 5:00pm. Please arrive 30 minutes prior to your allocated trail entry time to allow sufficient time for parking and entry.

Visitors arriving before their allocated trail entry time will be directed to wait within the Food Court until the specified timed ticket.

Visitors holding tickets for the 8.30pm time slot should note that last entry into the Garden of Ghouls will be 09:00pm.

Ticket holders arriving after their scheduled trail entry time will only be permitted onto the route at the discretion of the management and subject to the capacity of each time slot.

### **FOOD AND DRINK**

Hot food will be available on site until 10:30pm. There will also be a full bar on-site. Please note, food and drink is not permitted whilst walking through the trail.

**DR. NERIUM'S**  
**Garden of Ghouls**  
**THE BOTANICAL SCARE GARDENS**





## WEATHER

Please note we will go ahead with the event in the event of bad weather, unless there are exceptional circumstances (where the safety of the audience is at risk of being compromised).

Please note that unless there are exceptional circumstances (where the safety of the audience is at risk of being compromised) the event will take place in all weather conditions.

We will keep you informed if the event is to be cancelled but assume the events are continuing unless you hear otherwise from us. We will make cancellation announcements both through email and social media. Remember to check the weather forecast and come prepared for an English Autumn!

## TICKET INFORMATION

All visitors (including children under five years) must have their own valid ticket, which must be produced to gain entry to the event. Children under 16, must be accompanied by a responsible adult aged 18+.

Additional tickets can be purchased, subject to availability, online until 23:59 on the day prior to the event. Any remaining tickets can be purchased on site from the Ticket Sales/Information point. An on the day ticket price will apply to all tickets purchased on the day of the event.

**IMPORTANT: All tickets must be printed or displayed on a mobile/tablet as all tickets will be scanned upon entry.**

## PHOTOGRAPHY AND FILMING

The taking of images and film footage (all methods) for personal use is not permitted within the experience.

Xtra Humongous Ltd reserves the right to photograph and film Dr. Nerium's Garden of Ghouls for the use in, but not restricted to, printed marketing material and promotional materials, digital communications channels including websites and social media, presentations and exhibitions. By entering the event, you give permission for your likeness to be recorded through video and still photography.

## WHAT TO BRING AND WEAR

Dr. Nerium's Garden of Ghouls is an outdoor event. Please ensure you have sufficient warm and waterproof clothing. Whilst the route is lit, as a precaution, visitors are encouraged to bring a torch in case of an emergency. Visitors are strongly advised to wear sturdy shoes as the path covers areas of uneven ground.

## TOILETS

There are toilets available in the main entrance of the Birmingham Botanical Gardens and also at the end of the trail.

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