

Helpful Information

Entry times

- *Blenheim Great British Summertime* opens at 18.30 and closes at 22.00. The event will take place across three dates: 13th and 14th July.
- The car park will be open from 17.30, the last entry time for the event is 20.30.
- The firework display will take place at 21.45 each evening in the main courtyard.

Ticket information

- All tickets are subject to a single transaction charge.
- All patrons (including children under five years) must have their own valid ticket, which must be produced to gain entry to the event. Children under 16 must be accompanied by a person who is 18+.
- Advance booking is always recommended as we expect *Blenheim Great British Summertime* to sell out in advance.
- On-the-day prices apply from 00.01 on the day of your visit.
- If tickets have not arrived 24 hours before your visit please contact the customer service desk at www.seetickets.com/customerservice or call 08716 204029 (calls cost 13p per minute plus network extras). Within five working days of an event all tickets will only be available to print at home and no orders will be posted after this time.
- Tickets can be purchased online until 14.00 on the day of an event, after which time if there are still tickets available, they can be purchased on site from the box office, open 16.00 – 19.30 daily. The box office will be based in the East Courtyard.
- Print at home tickets can also be downloaded and scanned from a mobile device.
- Disabled ticket holders are entitled to one free ticket for an essential carer/companion. For information on Blue Badge holder parking, see ‘parking’ under ‘Getting here’.
- Visitors consent to photography that may be used for promotional purposes.

Blenheim Palace Annual Pass holders

- Annual Pass holders will benefit from a discount on tickets purchased in advance of the event, subject to availability. Annual Pass holders will also receive information about an extra early bird discount via an e-newsletter, which will be valid until the 28 February.

Helpful Information

- Please note that this discount will not be available on the day.

Cancellation, exchanges & refunds

- Please be sure that you have chosen the right date when booking as Blenheim Palace and See Tickets are not able to offer exchanges or refunds once tickets have been purchased. We are also not able to offer refunds/duplicates on unwanted/lost tickets.
- Inevitably bad weather can affect any open-air event. If we have to cancel the event as it is unsafe to proceed, visitors will be offered an alternative date/time. No refunds will be offered simply if the weather is inclement. Any decision to cancel the event will be taken at 14.00 on the day and bookers will be notified by email. Customers will be contacted by their ticket agent with details of how to reschedule.
- If the event is cancelled due to weather and ticket holders are not able to attend an alternative night offered, we can also offer tickets for the following year. A refund will be considered on a case-by-case basis.
- Where a refund is due, the ticket must be returned within 28 days following the event date.

Arrival

- We recommend allowing plenty of time to enter, park and to make your way to the event, we expect Blenheim to be busy around the start time. All ticket holders must note that last access to the event is at 20.30 so they should make their way to the event entrance prior to this.

Parking

- Car parking is included in the ticket price and does not need to be booked in advance.
- There is disabled parking for blue badge holders at the Flagstaff car park in front of the Palace.
- Blenheim Palace is located eight miles north-west of Oxford, on the A44 Evesham Road. The Palace is signposted from junction nine of the M40. If you are using satellite navigation, please use the postcode OX20 1PS.

Drop off/ pick up

- There is a designated drop-off/pick up area at Blenheim Palace – follow signs from the entrance off Oxford Road. The area will be coned off and clearly signposted.

Helpful Information

Trains

- Mainline services run to and from both Oxford and Oxford Parkway. Please check train schedules carefully to ensure you leave adequate time to travel from the station to Blenheim Palace and for your return. For timetables and tickets visit **gwr.com** or **chilternrailways.co.uk**. We strongly recommend taxis to and from the station are booked in advance – this can be done via **minicabit.com**. The journey from the station to Blenheim Palace takes approximately 15 minutes, though may take longer during rush hour or busy periods.
- Please see the '**getting here**' section for full travel information

Cyclists

- Bike racks are available at Blenheim Palace adjacent to the Blue Badge Holder Parking.
- Please note that owners leave bikes at their own risk.

Visit Blenheim Palace in the daytime

- Your event ticket does not include entry to Blenheim Palace during daytime opening hours (10.30 – 16.30).

At the event

Enjoy a very British affair at Britain's Greatest Palace.

This summer discover a place where music, dance and history come together at a quintessentially British Garden Party. It's about the glorious Great Outdoors, laughing with friends and family as well as tea on the lawn as the sun goes down. Explore the Palace inside and out, linger at story time in the secret garden with Mary Poppins, bump into Bond, James Bond and later take the lead from our professional dancers as they lindy hop, jive and waltz the evening away. Perhaps walk in the footsteps of Churchill on a guided tour, play giant chess on the lawn and enjoy a glass of Champagne* whilst listening to the relaxing sound of a string quartet. Then spend lazy hours draped in a deck chair watching vintage cricket with live commentary from Henry Blofeld.

They say a little of what you fancy does you good. Unwind at the South Lawn BBQ then indulge in a cream tea, strawberries and cream, glorious Pimms and traditional ice cream.*

Helpful Information

Each evening gather in the Great Court for a British firework finale set to the words of the greatest Briton of all time Sir Winston Churchill along with favourite classics including Land of Hope and Glory.

Eat & drink

- A wide range of seasonal food and drink will be available at the event.

Dogs

- Dogs are not permitted at *Blenheim Great British Summertime*, with the exception of assistance dogs.

Shopping

- Browse Blenheim Palace's well-stocked gift shop for your shopping, open until 22.00.

Access

- The event acts and musicians will be spread across the site, from the East Courtyard to the rose garden, including in the house and around the formal gardens. There may also be some rough and steep ground to navigate at times.

Wheelchairs, Mobile Scooters and Buggies

- Summertime at Blenheim is an event presented in the natural landscape. Whilst every effort is made to make the event fully accessible, by its very nature it will on occasion cover some difficult terrain with a number of varying gradients. These areas can be particularly challenging during inclement weather. In these circumstances, there will be additional steward support available for assistance.

What to bring and wear

- This is an outdoor event, although the palace will also be open. We would advise you to bring sufficient warm and waterproof clothing in the case of bad weather.

Can't find what you are looking for?

All queries regarding tickets and parking should be sent to the See Tickets Team at **seetickets.com/customerservice** or **08716 204029**

All queries relating to access and facilities should be sent to the Blenheim Palace Team at **customerservice@blenheimpalace.com** or **01993 810530**

Helpful Information

Toilets

- There will be accessible toilets across the event.

Blenheim Great British Summertime is presented by Blenheim Palace and Raymond Gubbay Ltd.