

Fantastical Christmas Revels and the Woodland Walks at Hatfield Park Terms and Conditions

- Tickets are strongly advised to be booked online prior to your visit; we may refuse entry to the Estate if tickets have not been purchased in advance and there is not availability.
- Registered Carer Tickets: one carer is admitted free of charge per booking. We ask you to kindly supply a valid proof of entitlement at the Ticket Office on the Main Entrance on the day. Please book your Registered Carer Ticket in advance to help us manage capacity. If you require more than one carer ticket for two-to-one support, please us via: events@hatfield-house.co.uk
- Tickets are non-transferable and non-refundable unless ticketing insurance is purchased via the SeeTickets website. You can add tickets to your booking or change the date of your visit in the SeeTickets Customer Service portal.
- Your email booking confirmation or booking reference must be presented at the Ticket Office on arrival, along with a valid membership card or ticket, and car parking confirmation when applicable.
- We are committed to keeping your personal information secure. We will never use it without your permission or share it with other organisations for marketing purposes.
- We reserve the right to cancel events last minute with no notice if advised by higher bodies.
- For more information please visit our website at www.hatfield-house.co.uk

Fantastical Christmas Revels and the Woodland Walks at Hatfield Park Cancellation Terms

Tickets are non-transferable and non-refundable unless ticketing insurance is purchased via the See Tickets website. You can add tickets to your booking or change the date of your visit in the See Tickets Customer Service portal.

How to re-book or get a refund in the event of a cancellation by Hatfield Park

- If a visit to Hatfield Park is cancelled, customers will receive an SMS and email from SEE Tickets from 10am onwards on the day of the event to inform them of the cancellation.
- Following this, SEE tickets will contact customers to outline the options available to them.