Gordon's Line Ticket Terms and Conditions

By procuring one or more tickets and attending the Event, you have read and agree to these Ticket Terms and Conditions, on behalf of yourself and your guests, as follows:

The purchase of tickets for and entry to the "Gordon's Line" experience ("Event") organised by Diageo ("Diageo") is subject to the following Terms and Conditions. The Silver Sockeye, Wood's Silver Fleet, is the designated Venue ("Venue").

The Event

For your own safety and enjoyment, we advise you to follow the below:

- 1. You are participating on a boat trip on the River Thames that will allow you to take a moment to 'stop and enjoy' after a busy day.
- 2. The Gordon Line will run on Thursday 3rd and Friday 4th October
- 3. The Gordon's Line will collect ticketed guests and a limited number of walk ups from Canary Wharf Pier between 16:30 and 16:45. The Gordon's Line will then go on to collect ticketed guests and a limited number of walk ups from St Katherine's Pier between 17:15 and 17:45. Timings are subject to minimal change depending on river traffic.
- 4. The Gordon's Line will then make additional collections for walk ups at London Bridge Pier (18:00-18:10), Festival Pier (19:00-19:15) and St George's Wharf Pier, Vauxhall (20:00-20:15).
- 5. All guests will be able to disembark at any of the allocated pier stops.
- 6. Passengers must arrive by the embarking time stated below, as the boat will not be able to wait for latecomers.
- 7. Gordon's Line pier stop timings on 3rd and 4th October

TIME	LOCATION
Boarding between: 16:30 - 16:45	Canary Wharf Pier
Boarding between: 17:15 - 17:45	St Katherines Pier
Boarding between: 18:00 - 18:10	London Bridge Pier
Boarding between: 19:00 – 19:15	Festival Pier
Boarding between: 20:00 - 20:15	Vauxhall, St George's Wharf Pier
Disembark 20:50	St Katherines Pier

- 8. The venue reserves the right to refuse the purchaser entry to the Event without their ticket. You acknowledge that Diageo cannot be held responsible for Tickets that are lost or stolen.
- 9. The experience is strictly for guests aged 18+. Anyone under the age of 18 will be denied entry. Proof of age may be requested upon entry. Diageo and the Venue operate a Challenge 25 Policy. If you look under 25 please do not be offended if we ask you for proof of age when you arrive at the experience, as it is related to an alcohol brand this is necessary. Please bring proof of ID to show you are over 18. Please don't be offended if you are asked for ID.
- 10. You will comply with all reasonable safety and other announcements and/or directions whilst attending the Event.
- 11. Diageo has the right to alter or vary the programme for the Event or to reschedule or cancel all or part of the Event.
- 12. Diageo or the Venue has the right to refuse entry to the Event to any person without reason or to require them to cease participating in any activity. If you are found to be behaving in a manner deemed unsociable or potentially dangerous, in breach of these terms & conditions, the

- rules and regulations of the venue or any instructions or directions given to you by any official at the Event, you will be ejected from the Event without refund.
- 13. Diageo and/or the Venue has the right to search all persons and personal property and refuse admission to, or eject from, the site any person who refuses to be searched by a security official.
- 14. With the exception of guide dogs, you are not permitted to bring any animals to the Event.
- 15. There is no disabled access onto the boat

Ticket Purchase

- 16. Tickets are subject to availability.
- 17. The purchaser of the Ticket represents and warrants that the Ticket is purchased for personal use only, and that it is not purchased as part of any form of business or commercial activity (unless expressly authorised by Diageo and its agents) and in particular the Ticket may not be resold or offered for resale by anyone, whether at a premium or otherwise, and may not be used for advertising, promotion or for any other trade purposes. Resale or attempted resale of a Ticket will render the Ticket void and the holder of any resold or transferred Ticket may be ejected from or refused entry to the Event.
- 18. The ticket price for the Event includes one free gin and tonic which will be given on board.
- 19. Guests may not bring your own drink to the Venue. Drink is available for purchase on site within the Venue's operating hours and regulations.
- 20. Tickets have will be VOID and invalid if transferred to parties other than the applicant.

Ticket Refunds

21. All tickets are subject to any cancellation or refund provisions in the Ticket Seller's Terms.

Liability

- 22. In the event of cancellation or rescheduling, Diageo shall not be liable for any direct or indirect damages you may suffer as a result of the cancellation or rescheduling, including but not limited to, ticket price, accommodation costs or travel expenses.
- 23. Neither the Venue nor Diageo has any responsibility for lost or stolen property.
- 24. Attendance of the Event is at your own risk. Diageo will be held liable for any loss, cost, expense, injury or damage sustained at the Event except in respect of death or personal injury caused as a result of negligence by Diageo, as applicable.

Publicity

25. You give your express consent to the use of your likeness in connection with the production, exhibition, advertising or exploitation of any photograph, film, video and/or audio recording of the Event and/or any element thereof in any/all media throughout the world. Recordings may be used for promotional and marketing purposes by Diageo.

Health and Safety

- 26. The following articles are not permitted within the venue illegal substances, weapons, dangerous or hazardous items, political or offensive materials, glass or bottles, petrol generators, BBQ's and such other items as Diageo or the venue may deem to be prohibited from time to time. Any person found in possession of such items may be refused entry into or ejected from the Venue.
- 27. Please follow steward/staff instructions in relation to the Event at all times.
- 28. To ensure the safety, the Venue and Diageo may refuse entry to individuals with large items of luggage without refund or compensation.

Drinks

- 29. Each guest through a purchase of a ticket will receive one free drink on the Gordon's Line.
- 30. A paid bar will operate onboard for the duration (card and cash payment accepted)

General

- 31. These terms and conditions shall be governed by English law and you submit to the exclusive jurisdiction of the English courts.
- 32. These terms and conditions may be enforced by the venue and Diageo's affiliates, successors and assigns but may not otherwise be relied or enforced under the Contracts (Rights of Third Parties) Act 1999 by any party that is not a party to these terms and conditions.
- 33. If any provision of these terms and conditions is found to be invalid or unenforceable by a court, the invalid or unenforceable provision shall be severed or amended in such a manner as to render the rest of the provisions and remainder of the agreement valid or enforceable.
- 34. Diageo reserves the right to alter or amend these terms and conditions without prior notification and you will abide by such amended terms and conditions. It is your responsibility to check the website for the latest terms and conditions.

Event Promoter: Diageo 7HQ, Lakeside Dr, Park Royal, London NW10 7HQ